

Whole Child Model

Family Advisory Committee

Meeting Agenda

Monday, August 4, 2025

1:30 – 3 p.m.



Held Via Teleconference

1. Members of the public wishing to join the meeting may do so as follows:

Microsoft Teams: [Join the meeting now](#)

Dial in by phone: [+1 872-242-9041](#).

Phone conference ID: 629 628 995#

2. Members of the public wishing to provide public comment on items not listed on the agenda that are within jurisdiction of the Advisory Committee or to address an item that is listed on the agenda may do so in one of the following ways.
 - a. Email comments by 5:00 p.m. on August 1, 2025 to WCMFAC@thealliance.health.
 - i. Indicate in the subject line "Public Comment". Include your name, organization, agenda item number, and title of the item in the body of the e-mail along with your comments.
 - ii. Comments will be read during the meeting and are limited to three minutes.
 - b. Public comment during the meeting when that item is announced.
 - i. State your name and organization prior to providing comment.
 - ii. Comments are limited to three minutes.

1. Call to Order by Chairperson Espinoza.

1:30 p.m.

- A. Roll call
- B. Supplements and deletions to the agenda
- C. Review Whole Child Model Family Advisory Committee mission statement
 - To serve as an advocate for other families*
 - Commit to improving care and services*
 - Collaborate in problem-solving*
 - Contribute to the success of the program*

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- 2. Oral Communications by Members of the Public. 1:35 p.m.**
- A. Members of the public may address the Advisory Committee on items not listed on today's agenda that are within the jurisdiction of the Advisory Committee.
 - A. Speakers are limited to three minutes per item.
 - B. Any individual may speak only once during Oral Communications.
 - B. If any member of the public wishes to address the Advisory Group on any item that is listed on today's agenda, they may do so when that item is called.
 - A. Speakers are limited to three minutes per item.

- Consent Agenda Items: 1:40 p.m.**
- 3. Approve WCMFAC meeting minutes of May 5, 2025.**

- Regular Agenda Items: 1:45 p.m.**
- 4. 2026 Schedule 1:45 – 1:50 p.m.**
Inform and Feedback: Kayla will propose a 2026 meeting schedule.
 - 5. Whole Child Model Resource Guide 1:50 – 2:05 p.m.**
Inform and Feedback: Cristina will provide information and solicit feedback on the Whole Child Model Resource Guide.
 - 6. Regional Center Presentation 2:05 – 2:25 p.m.**
Inform: Barbara Hurtado, Central Valley Regional Center, will provide information on Regional Centers.
 - 7. DHCS CCS Advisory Group Report 2:25 – 2:35 p.m.**
Inform: Susan S. will provide updates from the Department of Health Care Services' CCS Advisory Group.
 - 8. Election of DHCS CCS Advisory Group Representative 2:35 – 2:40 p.m.**
Action: Nominate and elect DHCS CCS Advisory Group Representative.
 - 9. Updates and Announcements 2:40 – 2:50 p.m.**
Alliance staff, committee members, and community partners will provide updates and announcements.

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10. Next Steps

2:50 – 2:55 p.m.

Ronita will review future agenda items.
Kayla will review action items.

11. Adjourn

2:55 p.m.

The next meeting of the Whole Child Model Family Advisory Committee, after this May 5, 2025 meeting:

- Whole Child Model Family Advisory Committee
Monday, November 3, 2025
1:30 – 3 p.m.
Teleconference

Members of the public interested in attending should call the Alliance at 800-700-3874 to verify meeting dates and locations prior to the meetings.

The complete agenda packet is available for review at Alliance offices, and on the Alliance website at <https://thealliance.health/about-the-alliance/public-meetings/>. The Advisory Group complies with the Americans with Disabilities Act (ADA). Individuals who need special assistance or a disability-related accommodation to participate in this meeting should contact the Alliance at least 72 hours prior to the meeting at WCMFAC@thealliance.health or 800-700-3874.



Meeting Minutes

Monday, May 5, 2025

Teleconference Meeting

Members Present:

Voting Members

Alicia Zambrano
Frances Wong
Irma Espinoza
Janna Espinoza
Katrina Hodges
Kevin Smith
Paloma Barraza

Merced County – CCS WCM Family Member
Monterey County – CCS WCM Family Member
Merced County – CCS WCM Family Member
Monterey County – CCS WCM Family Member
Monterey County – CCS WCM Family Member
Merced County – Parent Resource Center
Monterey County – CCS WCM Family Member

Non-voting Members

Anna Rubaclava
Barbara Hurtado
Cristina Farias-Gonzalez
Denise Sanford
Heloisa Junqueira, MD
Kayla Zoliniak
Kelsey Riggs, RN
Lisa Moody, RN

Merced County – County of Merced
Merced County – Parent Resource Center
Alliance Care Coordination Supervisor - Pediatric
Santa Cruz County – County of Santa Cruz
Monterey County – Provider
Alliance Community Engagement Administrative Specialist
Alliance Care Management Director
Pediatric Care Management and California Childrens
Services Manager
Alliance Community Engagement Director
Santa Cruz County – County of Santa Cruz
Santa Cruz County – CCS WCM Advocate

Ronita Margain
Susan Paradise
Susan Skotzke

Members Absent:

Voting Members

Heidi Boynton
Janell White
Kim Pierce

Santa Cruz County – Local Consumer Advocate
San Benito County – CCS WCM Family Member
Monterey County – Parent Resource Center

HEALTHY PEOPLE. HEALTHY COMMUNITIES.

Non-voting Members

Ashley McEowen	Alliance Complex Case Management Supervisor - Pediatric
Carissa Grepó	Alliance Utilization Management Manager – Prior Authorizations
Christine Betts	Monterey County – County of Monterey
Dianna Myers, MD	Alliance Medical Director
Esperanza Compean	Merced County - Parent Resource Center
Jose Francisco Hernandez	Monterey County – Parent Resource Center
Kevin Low	Monterey County – County of Monterey
Manuel López Mejia	Monterey County – CCS WCM Advocate
Michael Molesky	Santa Cruz County – Alliance Commissioner
Oscar Flores	Monterey County – Parent Resource Center
Sarah Sanders	Alliance Grievance and Quality Manager

Guests:

Adourin Malco	Alliance Community Engagement Specialist
Desirre Herrera	Quality and Health Programs Manager
Ulises Cisneros-Abrego	Alliance Community Engagement Specialist

1. Call to Order by Chairperson Espinoza.

Chairperson Espinoza called the meeting to order.

Committee introductions and roll call was taken.

2. Oral Communications.

Chairperson Espinoza opened the floor for any members of the public to address the Committee on items not listed on the agenda. No oral communications from the public.

Consent Agenda Items:**3. Accept WCMFAC Meeting Minutes from Previous Meeting**

Chairperson Espinoza opened the floor for approval of the meeting minutes of the previous meeting on February 3, 2025. Minutes were approved with no further edits.

Regular Agenda Items:**4. Health Education Services and 2025 Priorities**

D. Herrera, Quality and Health Programs Manager, provided an overview of the health education services.

The Alliance distributes the health education flyers through the Alliance offices, community outreach events, provider visits, and community organizations. The health education services flyers will be shared with the committee members.

Committee members asked about a more generic gift card for the incentive. The Alliance is looking into other options, but it would not start until at least next year.

A committee member asked about medical exemption for the vaccine incentive. The Alliance will look into the answer.

Committee members asked about preventative care training for caregivers such as how to safely lift children and wheelchairs.

Committee members asked about resources for wheelchair accessible cars. Community organizations may be able to assist with funding for accessibility modifications.

Committee members asked about how to acquire, organize, store, and clean supplies and equipment.

5. Community Partner Presentation

U. Cisneros-Abrego, Community Engagement Specialist, provided an overview of the presentation used to inform community partners about the Alliance.

A committee member recommended connecting with SPIN.

6. Community Impact Report Highlights

A. Malco, Community Engagement Specialist, shared highlights from the 2025 Community Impact Report.

A committee member asked about Pedialyte no longer being covered by the Alliance. An Alliance case manager will reach out to the member. Committee members agreed that Pedialyte coverage would be beneficial.

7. CCS Advisory Group Representative Report

L. Moody provided updates from the most recent CCS Advisory Group meeting.

Priorities for 2025 include the age out process, quality metrics, and monitoring the Whole Child Model expansion. Alliance staff will confirm which quality metrics are prioritized.

A committee member asked about end of life and bereavement services. Committee members agreed that end of life and bereavement services and conversation would be beneficial.

8. Updates and Announcements

A committee member shared the One Stop Community Center Open House & Resource Fair – 2025 flyer. Alliance staff will send the flyer to the committee members.

Alliance staff announced Tammy Hoeffel, Enhanced Health Services Director, is no longer at the Alliance. If you were working with her, please reach out to another Alliance staff person for assistance.

A committee member asked about gas reimbursement for appointments.

Review Action Items

K. Zolinskiak reviewed the actions items.

Future Agenda Items

- Equipment and Supplies
- End of Life and Bereavement Services
- Preventative Care for Caregivers
- Gas Reimbursement

Adjourn:

The meeting adjourned at 2:59 p.m.

The meeting minutes are respectfully submitted by Kayla Zolinskiak, Community Engagement Administrative Specialist.

Next Meeting: Monday, August 4, 2025.

Whole Child Model Resource Guide – Proposed Changes

MARIPOSA COUNTY

California Children's Services (CCS) – Mariposa County

Mailing Address: P.O. Box 5, Mariposa, CA 95338

Phone: (209) 966-2000 or (800) 266-3609

Fax: (209) 966-4929

Website:

mariposacounty.org

Mariposa County Medi-Cal Office

5362 Lemee Lane

Mariposa, CA 95338

Phone: (209) 966-2000

Toll-Free: (800) 549-6741

Hours: Monday–Friday, 8:00 AM – 5:00 PM

2nd location:

Coulterville Office

5026 Broadway

Coulterville, CA 95311

Phone: (209) 878-0822

Hours: Monday–Friday, 8:00 AM – 5:00 P

First 5 Mariposa County

Address: 5284 Highway 49 N, Suite 2, Mariposa, CA 95338

Phone: (209) 742-5437

Email: first5mariposa@yahoo.com

Website:

first5mariposa.org

Mariposa Safe Families

Address: 4983 8th Street (Administration), 5070 Bullion Street (Family & Community Enrichment Center), 5067 Jones Street (Youth Empowerment Center), Mariposa, CA 95338

Phone: (209) 966-2211

Email: matkinson@mariposasafefamilies.org

Website:

mariposasafefamilies.org

Whole Child Model Resource Guide – Proposed Changes

Early Start Intake Contact for Mariposa County

Central Valley Regional Center (CVRC)

Phone: (209) 723-4245

Website: www.cvrc.org

To begin the referral process, you can contact CVRC directly. Additionally, the Mariposa Safe Families organization serves as a local Family Resource Center (FRC) and can provide support and guidance throughout the Early Start process.

Mariposa County Office of Education (MCOE)

Address : 5082 Old Highway North Mariposa, CA 95338

Phone: (209) 742-0250

Email: info@mcoe.org

Website: mcoe.org

Mariposa County Behavioral Health and Recovery Services (BHRS)

Location: 5362 Lemee Lane, Mariposa, CA 95338

Mailing Address: P.O. Box 99, Mariposa, CA 95338

Phone: (209) 966-2000 or 1-800-266-3609

Fax: (209) 966-8251

Emergency (24/7 Crisis Line): (209) 966-7000 or 1-800-549-6741

Website: www.mariposacounty.org/250/Behavioral-Health-Recovery-Services

4-H Youth Development Program

Contact: Ira Jones, 4-H Youth Development Coordinator

Address: 5009 Fairgrounds Road, Mariposa, CA 95338

Phone: (209) 966-2417

Hours: Monday–Friday, 8:00 AM–1:00 PM & 2:00 PM–5:00 PM

Website:

mariposacounty.org

United Way of Merced County (Serving Mariposa County)

unitedwaymerced.org

Phone: (844) 287-7400

Website: 211merced.org

Mariposa Heritage House

Location: 5200 HWY 49, PO Box 32, Mariposa, CA 95338

Whole Child Model Resource Guide – Proposed Changes

Hours: Monday – Friday, 8:00 AM – 5:00 PM

Contact: (209) 966-7770

Website: <https://mariposacounty.org/2533/Supportive-and-Homeless-Services>

Community Food Bank Distributions

Mariposa Park: Third Tuesday of each month, 9:00 AM – 11:00 AM

Circle of Hope (Catheys Valley): Third Tuesday of each month, 9:00 AM – 11:00 AM

Coulterville (Old School House): Last Friday of each month, 9:00 AM – 11:00 AM

Greeley Hill (Community Center): Last Friday of each month, 9:00 AM – 11:00 AM

Lake Don Pedro Baptist Church: Third Tuesday of each month, or call for emergency food assistance at (209) 852-2029

Website: <https://mariposacounty.org/2533/Supportive-and-Homeless-Services>

SAN BENITO COUNTY

San Benito California Children's Services (CCS)

Address: 351 Tres Pinos Road, Suite. A-202 Hollister, CA 95023

Phone: (831) 637-5367

Fax: (831) 637-9073

Website: [California Children's Services – San Benito County Health and Human Services Agency](#)

San Benito County Medical Therapy Unit (MTU)

Location: 761 South Street, Hollister, CA 95023

Phone: (831) 637-1989

Hours: Monday–Friday, 8:00 AM – 5:00 PM

Email: infohhsa@cosb.us

Website: <https://hhsa.cosb.us/medical-therapy-unit1/>

San Benito County Medi-Cal office

Phone: (831) 636-4180

TTY: (831) 634-4969

Fax: (831) 637-9754

Email: infohhsa@cosb.us

Whole Child Model Resource Guide – Proposed Changes

Address: 1111 San Felipe Road, Suite 206, Hollister, CA 95023

Hours: Monday–Friday, 8:00 AM – 5:00 PM

San Benito County Office of Education (SBCOE) [Early Start]

Address: 780 Flynn Road, Hollister, CA 95023

Phone: (831) 637-5393

Website: www.sbcoe.org

San Andreas Regional Center (SARC)

Phone: (831) 630-2525

Website: www.sanandreasregional.org

San Benito County Behavioral Health Department

Address: 1111 San Felipe Road, Suite 205, Hollister, CA 95023

Phone: (831) 636-4020

Website: www.sbcbh-sutp.org

San Benito County Youth Services Center

Address: 708 Flynn Road, Hollister, CA 95023

Phone: (831) 636-4050

Website: www.sanbenitocountyca.gov

communitysolutions.org

Community Solutions

Address: 544 San Benito Street, Suite 102, Hollister, CA 95023

Phone: (669) 677-0614

Website: www.communitysolutions.org

United for San Benito

Address: Currently operating remotely; no physical office listed.

Phone: (831) 901-7107

Email: vicki@unitedforsanbenito.org

Website: unitedforsanbenito.org

2-1-1 San Benito County

Phone: Dial 2-1-1

Website: <https://www.first5sanbenito.org/single-project>

Whole Child Model Resource Guide – Proposed Changes

San Benito County Behavioral Health Department (SBCBH)

Phone: (831) 636-4020

24-Hour Access Line: (888) 636-4020

Website: sbcbh-sutp.org

Address: 1111 San Felipe Road, Suite 205, Hollister, CA 95023

Community Food Bank of San Benito County

Location: 1133 San Felipe Road, Hollister, CA

Hours: Thursdays: 9:00 AM – 3:00 PM

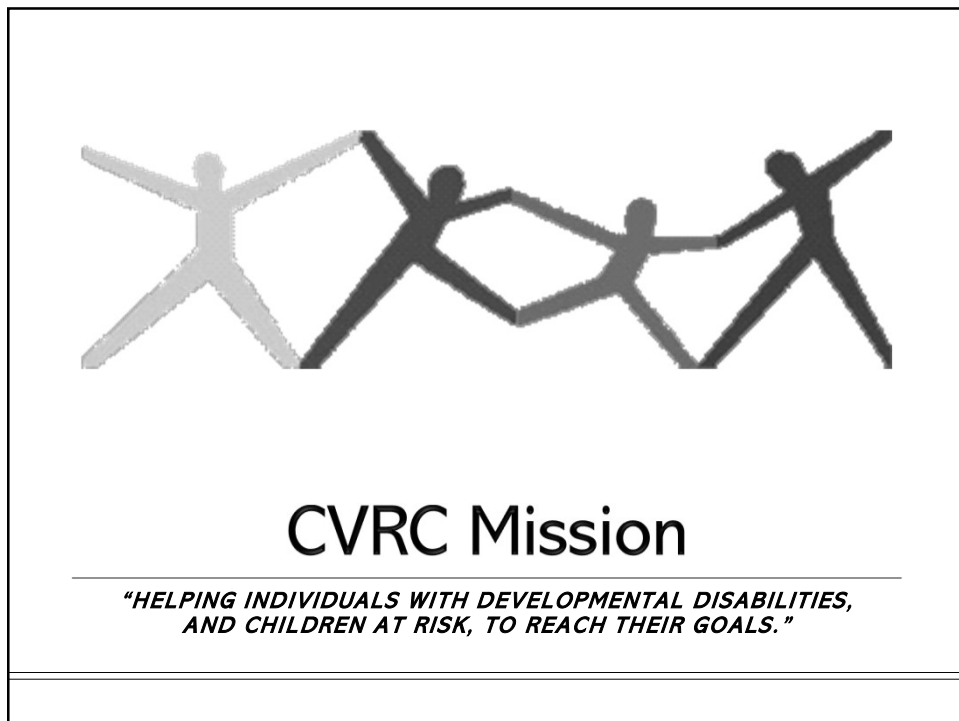
Fridays & Saturdays: 9:00 AM – 11:45 AM

Contact: (831) 637-0340

Website: communityfoodbankofsbc.org

USDA Emergency Food Assistance Program (TEFAP)

Contact: (831) 637-0340



Lanterman Developmental Disabilities Services Act

Established in 1969



Part of the Welfare and
Institutions Code



From institutionalization
to community-based
services



Department of Developmental Services Regional Centers

(Colors correspond to areas served by each Regional Center)



Organization of CVRC

CVRC Serves 6 Counties

- Visalia Office: Tulare & Kings
- Fresno Office: Fresno & Madera
- Merced Office: Merced & Mariposa

Case Load Divisions:

- Early Start/Early Childhood
- Transition
- Adult



Clients Served Across 6 Counties

- Tulare/Kings Counties
10,031
- Fresno/Madera Counties
17,109
- Merced/Mariposa Counties
4,015
- (Specialty Units 420)
- TOTAL 31,155



How do we support our individuals?

Case Management Staff

Service Coordinators by Office

Fresno – 240
Visalia – 167
Merced – 58

Program Managers by Office

Fresno – 21
Visalia – 13
Merced – 5



CVRC Services

- Little to no cost (AFPP & FCPP on hold)
- Voluntary
- Provided throughout the life span



Lanterman Developmental Disabilities Services Act



The Lanterman Act says a developmental disability means a disability that:

- Originates before age 18;
- Continues or is expected to continue indefinitely; and,
- Constitutes a substantial disability for that person

Case Management

- Assessment of individual's needs
- Identification of resources to meet those needs
- Coordination and monitoring of the services and supports
- Development & monitoring of the Individual Family Service Plan (IFSP) or Individual Program Plan (IPP)

Self-Determination Program 5 Principles

Freedom – You plan your own life and make your own decisions, just like people without disabilities are able to do

Authority You decide how money is spent for your services and supports

Support – You pick the people and supports that will help you live, work and play in your community

Responsibility – To make decisions in your life for using public money and to accept your valued role in the community

Confirmation – You are the most important person when making plans for your life. You are the decision maker about your services. Self Determination means “nothing about you without you.”

Services & Supports

Individualized

Evidence-based

Specialized

Based on needs

Not available from another agency (generic resources)

Cost effective



Early Start/Early Childhood

Early Start Services

- ❖ Early Intervention Services
- ❖ Behavioral Services
- ❖ Therapy Services
- ❖ Evaluation & Assessment
- ❖ Parent Support
- ❖ Vision Services



Early Childhood Services

- ❖ Educational Advocacy
- ❖ Behavioral Services
- ❖ Adaptive Skills Training
- ❖ Respite
- ❖ Self-Determination Program
- ❖ Social Recreation/ Non-Medical Therapy
- ❖ Specialized Medical
- ❖ Dental Referrals
- ❖ Out of Home Placement

Provisional Eligibility AKA Status U

- Does not require a developmental disability diagnosis
- Does require minimum of 2 substantial handicaps to daily functioning
- Any child under the age of 5 could be eligible for provisional eligibility
- CVRC will review eligibility again prior to age 5
 - Children with provisional eligibility can be institutionally deemed for Medi-Cal



Examples of Transition Services

- ▶ Educational Advocacy
- ▶ Respite
- ▶ Behavioral Services
- ▶ Personal Attendant
- ▶ Out-of-home placement
- ▶ Social Rec, Camp & Non-Medical Therapies
- ▶ Specialized medical/dental referrals

Examples of Adult Services



- | | |
|-----------------------------------------|------------------------------------------|
| Day Programs | |
| Independent & Supported Living Services | Money Management (Rep Payee) |
| Transportation | Community integration & support |
| Residential services | Respite |
| Medical consents | Social Rec, Camp & Non-Medical Therapies |
| Habilitation/ | End of Life |
| Vocational training | |

Locations

Visalia Office
5441 W. Cypress,
Visalia, 93277
(559)738-2200

Fresno Office
4615 N. Marty,
Fresno, 93722
(559)276-4300

Merced Office
3172 M Street
Merced, 95340
(209)723-4245



Questions

www.cvrc.org

