Provider Portal
Quick Reference
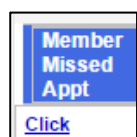## Linked Member Reports

The Linked Member List reports allow providers to view detailed health information for members linked to their practice. Providers can view also view members' inpatient admissions, Emergency Department visits and open referrals. Note that providers can also use this feature to identify newly linked members that need a 120-day Initial Health Assessment (IHA).

Linked Member List

1. Click on the tab for the report you wish to view

2. From the dropdown lists, select a month and year for your report

3. In the Provider dropdown list, select the appropriate location (if more than one NPI is linked to your Portal account)

4. Click **Find**

Other Features

Sort and Download Reports: All reports are sortable by clicking on the column header or filter icon and can be exported as an Excel spreadsheet via the links at the bottom of the page.

Submit Member No-Show Form: This form can be submitted for a linked member by clicking on the hyperlink "click" on the left side of the member number.

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Quality Reports

Quality reports are updated both monthly and quarterly and are used to monitor information in order to deliver timely and quality care to Alliance members. To view these reports, select the desired report, provider and time frame from the drop down boxes and then click Submit.

- **Monthly Reports:** These reports include data on annual monitoring of members on persistent medications, asthma medication ratio, breast cancer screenings, cervical cancer screenings, immunizations (child, adolescent, prenatal, and adult), chlamydia and gonorrhea screenings, diabetes care, and well child (3-6 years, and 0-15 months) and adolescent visits.

These reports can be exported as an Excel spreadsheet or PDF via the links at the bottom of each page.

For troubleshooting, feedback, questions, or more information, please contact the Central California Alliance for Health Provider Portal Support Specialist at (800) 700-3874 ext. 5518.