



Provider Redetermination Toolkit



Redetermination date look-up in the Provider Portal through the Eligibility tab and the Linked member list tab.

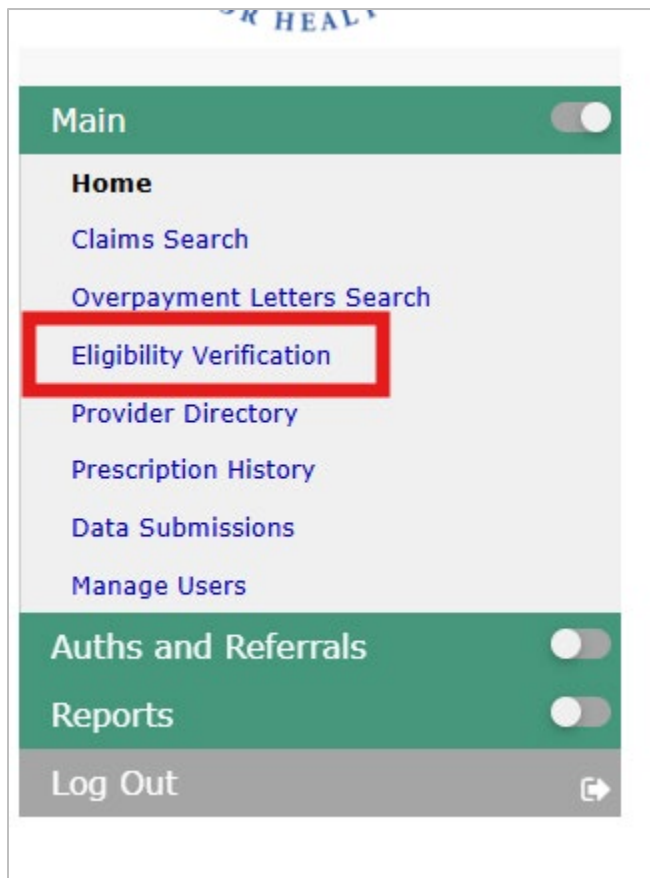
How to check a member's renewal information in the Eligibility Verification tab

1. Log in to the Provider Portal.

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2. Select the Eligibility Verification tab.



4. Enter the member's ID number and date of service, then select search.

A screenshot of the 'Eligibility Verification Search' form. The form has a header bar with the title 'Eligibility Verification Search'. Below the header, there is a message: 'Information provided below will be cross-checked with member eligibility records for all programs. Please use one of the following methods to verify member's eligibility: ID# and DOS, Full name, DOB, and DOS, SSN and DOS'. There is a blue bar with an 'EXPORT TO EXCEL' link. Below this is a table with columns: Member Number, Member SSN, Member Last Name, Member First Name, Member Date of Birth, and Date of Service. The 'Date of Service' column has a value '10/17/2025' entered, which is highlighted with a blue box. To the right of the table is a 'DELETE' button. At the bottom of the form, there is a red arrow pointing to a 'SEARCH' button, followed by 'CLEAR ENTRIES', 'ADD SEARCH ROWS', and a 'Number of Search Rows' dropdown menu.

5. The renewal date will be listed in the Eligibility Status column.

Eligibility Verification Search Results												
Information provided below will be cross-checked with member eligibility records for all programs.												
Submitted Data					Eligibility Results							
O.S. C.	Date of Service	Member Number (Reports)	Member Name	Member Date of Birth	Contact Information	Languages	Missed Appointment Notification	Eligibility Status	PCP	Other Health Coverage	SPD Flag	CCS Flag
<input checked="" type="checkbox"/>	10/17/2025				Home Phone: Cell Phone: NA Email: Mailline Address:	PRIMARY: Spanish, Spoken, Written SECONDARY: English	Add	Eligible: Merced Medi-Cal Managed Care Program AidCode: . . . County Code: . . . Renewal Date: 04/30/2025	Office: Phone: PCP Name:	No	Yes	No
					MODIFY SEARCH	NEW SEARCH	EXCEL EXPORT		PRINT			

How to check a member's redetermination date through the Linked member list

1. Log in to the Provider Portal.



Logon

Please login by entering your assigned username and password

User Name

User Name is required.

Password

Password is required.

The Provider Portal will be offline for maintenance from 7:00 PM to 9:00 PM PST.

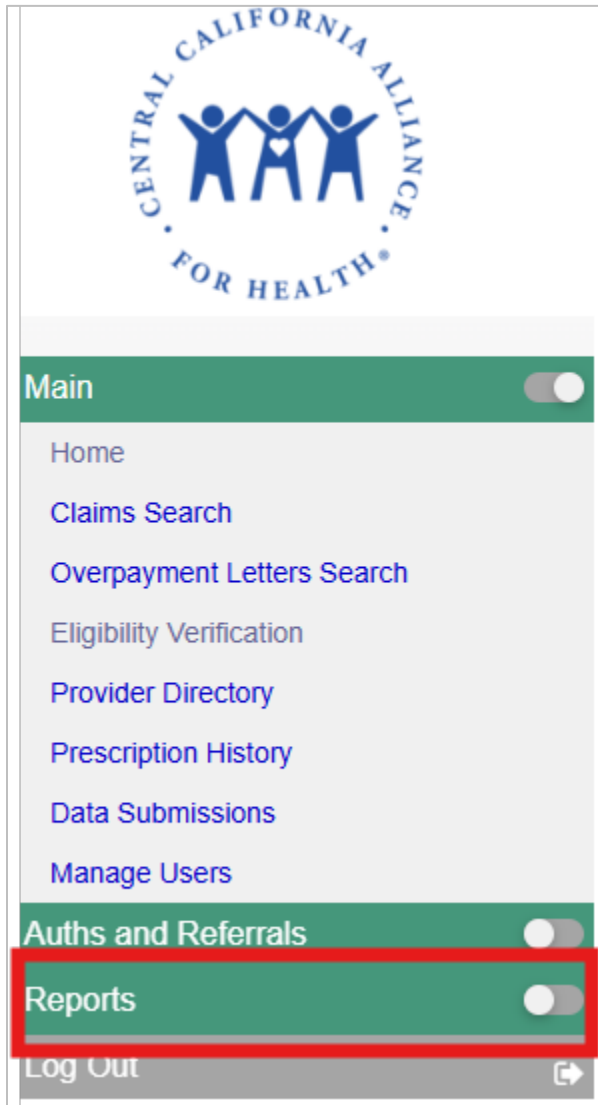
[Click here to create a new user..](#)

[Forgot Password](#)

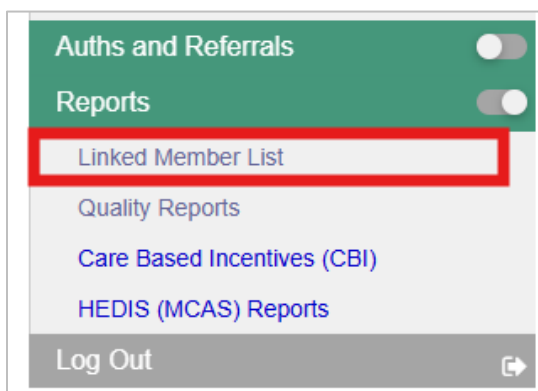
[Forgot User Name](#)

[Logon](#)

2. Select Reports.



3. Select Linked Member List.



- Find your practice in the provider list, select the enrollment month, then select find.

Linked Member Roster | Newly Linked Members and 120 IHA | Linked Member HIF/MET | Linked Member Inpatient Admissions | Linked Member ED Visits | Linked Member High ED Utilizers

Member Missed Appointments Report | Linked Members Not Seen By PCP

Member Roster for Enrollment Month

The various Linked Member Reports offer your practice up to date information on members who may be indicated for preventative health services. These reports are based on eCensus data and claims data, which may reference the information with your own health records system before contacting members.

NOTE: The data displayed in these reports is not tied to your Care-Based Incentive (CBI) payments. Please see the "Care-Based Incentive" portion of the Provider Portal for finalized data for the CBI program. Additional Resources webpage. If you have questions regarding the CBI Program and portal reports, please email portalhelp@ccah-alliance.org.

Enrollment Month: Provider:

The Linked Member Roster will provide you with a comprehensive list of all Alliance members linked to your practice.

[For a list of Aid Code definitions visit the Medi-Cal Aid Codes Master Chart.](#)

[For a list of County Codes visit the California County Codes list.](#)

Eff Date: Effective date the member was linked to the clinic, not when Medi-Cal coverage started for the member.

Member(s) Found

- The member's renewal date will be listed in the Renewal Date column.

Age	Home Phone	Cell Phone	Sex	Spoken Language	Written Language	Race / Ethnicity	Address	City	State	Zip	Eff Date	Exp Date	Renewal Date	SPD	CCS	Aid Code
04			F	Primary: English Secondary: Spanish	Primary: English Secondary: Spanish	Hispanic		LOS BANOS	CA	93635	04/01/2019	10/31/2025		No	No	M1
22			M	Primary: English Secondary:	Primary: English Secondary:	White		LOS BANOS	CA	93635	04/01/2024	10/31/2025		No	No	P7
14			F	Primary: English Secondary:	Primary: English Secondary:	Hispanic		MERCED	CA	95341	12/01/2020	10/31/2025		No	No	K1
73			F	Primary: Spanish Secondary: English	Primary: Spanish Secondary: English	Hispanic		LOS BANOS	CA	93635	11/01/2023	10/31/2025		No	No	M1
11			F	Primary: English Secondary:	Primary: English Secondary:	Hispanic		LOS BANOS	CA	93635	07/01/2020	10/31/2025		No	No	T2
16			F	Primary: English Secondary:	Primary: English Secondary:	Cambodian		LOS BANOS	CA	93635	07/01/2024	10/31/2025	10/31/2025	No	No	M5
17			F	Primary: Spanish Secondary: English	Primary: Spanish Secondary: English	Hispanic		LOS BANOS	CA	93635	06/01/2023	10/31/2025		No	No	P5
16			M	Primary: English Secondary:	Primary: English Secondary:	Hispanic		LOS BANOS	CA	93635	04/01/2025	10/31/2025	04/30/2025	No	No	T1
19			F	Primary: Spanish Secondary: English	Primary: Spanish Secondary: English	Hispanic		LOS BANOS	CA	93635	11/01/2024	10/31/2025	04/30/2025	No	No	P5
18			M	Primary: Spanish Secondary: English	Primary: Spanish Secondary: English	Hispanic		GUSTINE	CA	95322	03/01/2024	10/31/2025		No	No	P5
76			F	Primary: English Secondary:	Primary: English Secondary:	Vietnamese		LOS BANOS	CA	93635	07/01/2020	10/31/2025	07/31/2025	No	No	M3