



# Provider Redetermination Toolkit



Redetermination date look-up in the Provider Portal through the Eligibility tab and the Linked member list tab.

## How to check a member's renewal information in the Eligibility Verification tab

1. Log in to the Provider Portal.



**Logon**

Please login by entering your assigned username and password

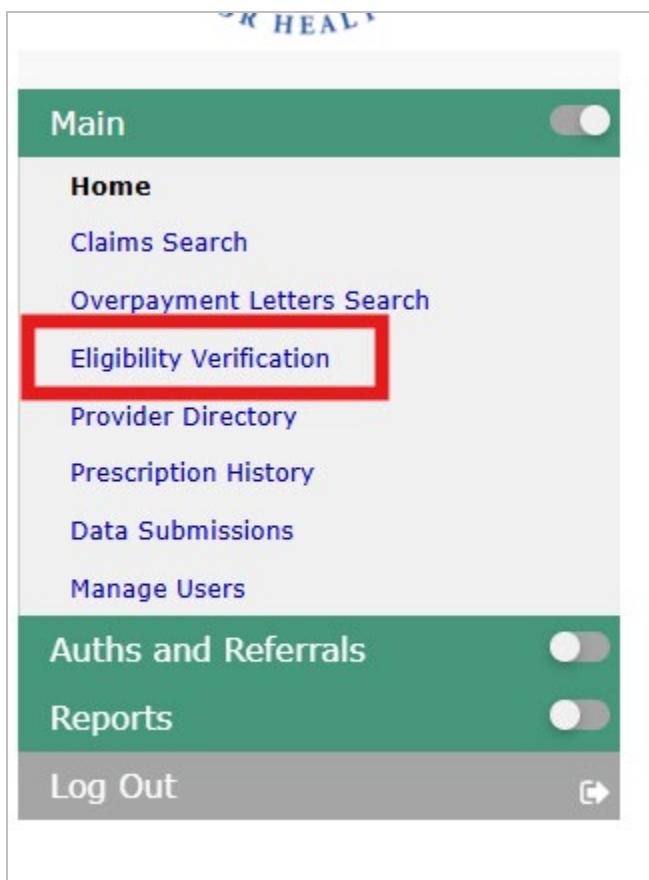
**User Name**  
 **User Name is required.**

**Password**  
 **Password is required.**

The Provider Portal will be offline for maintenance from 7:00 PM to 9:00 PM PST.

[Click here to create a new user...](#)  
[Forgot Password](#)  
[Forgot User Name](#)

2. Select the Eligibility Verification tab.



4. Enter the member's ID number and date of service, then select search.

The image shows a search interface titled 'Eligibility Verification Search'. It includes a note that the information provided will be cross-checked with member eligibility records for all programs. It lists three methods to verify member's eligibility: 'ID# and DOS', 'Full name, DOB, and DOS', and 'SSN and DOS'. Below this is a blue header bar with the text 'EXPORT TO EXCEL'. The main search area has fields for 'Member Number', 'Member SSN', 'Member Last Name', 'Member First Name', 'Member Date of Birth', and 'Date of Service'. The 'Date of Service' field contains the value '10/17/2025' with a calendar icon. To the right of this field is a 'DELETE' button. At the bottom of the search area are buttons for 'SEARCH', 'CLEAR ENTRIES', 'ADD SEARCH ROWS', and a dropdown for 'Number of Search Rows'.

5. The renewal date will be listed in the Eligibility Status column.

Eligibility Verification Search Results													
Information provided below will be cross-checked with member eligibility records for all programs.													
Eligibility Confirmation #							Eligibility Results						
Q	Date of Service	Member Number (Reports)	Member Name	Member Date of Birth	Contact Information	Languages	Missed Appoint... Notificat...	Eligibility Status	PCP	Other Health Coverage	SPD Flag	CCS Flag	
<input checked="" type="checkbox"/>	10/17/2025				Home Phone:  Cell Phone: NA Email: Mailing Address:	PRIMARY: Spanish, Spoken, Written SECONDARY: English	Add	Eligible: Merced Medi-Cal Managed Care Program AidCode: County Code: Renewal Date: 04/30/2025	Office:  Phone PCP Name:	No	Yes	No	

MODIFY SEARCH    NEW SEARCH    EXCEL EXPORT    PRINT

## How to check a member's redetermination date through the Linked member list

1. Log in to the Provider Portal.



**Logon**

Please login by entering your assigned username and password

User Name  
  
**User Name is required.**

Password  
  
**Password is required.**

The Provider Portal will be offline for maintenance from 7:00 PM to 9:00 PM PST.

[Click here to create a new user...](#)  
[Forgot Password](#)  
[Forgot User Name](#)

2. Select Reports.



The logo for Central California Alliance for Health features three stylized human figures holding hands in a circle, with the text "CENTRAL CALIFORNIA ALLIANCE" curved above and "FOR HEALTH" curved below.

Main

[Home](#)

[Claims Search](#)

[Overpayment Letters Search](#)

[Eligibility Verification](#)

[Provider Directory](#)

[Prescription History](#)

[Data Submissions](#)

[Manage Users](#)

Auths and Referrals

**Reports**

Log Out 

3. Select Linked Member List.

Auths and Referrals

Reports

**Linked Member List**

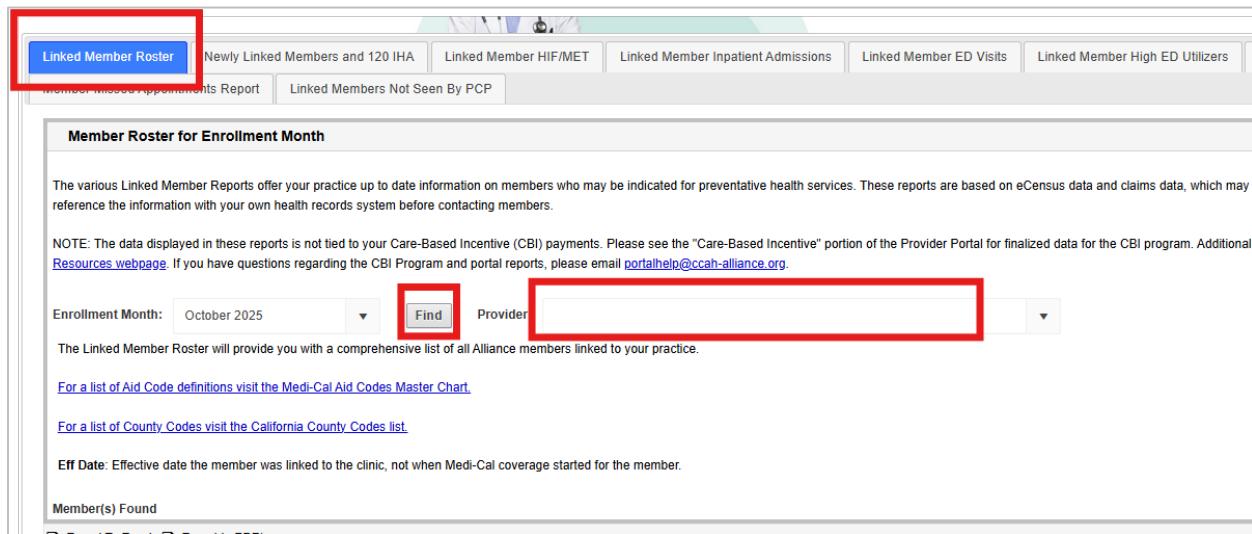
[Quality Reports](#)

[Care Based Incentives \(CBI\)](#)

[HEDIS \(MCAS\) Reports](#)

Log Out 

4. Find your practice in the provider list, select the enrollment month, then select find.



Member Roster for Enrollment Month

The various Linked Member Reports offer your practice up to date information on members who may be indicated for preventative health services. These reports are based on eCensus data and claims data, which may be referenced with your own health records system before contacting members.

NOTE: The data displayed in these reports is not tied to your Care-Based Incentive (CBI) payments. Please see the "Care-Based Incentive" portion of the Provider Portal for finalized data for the CBI program. Additional information is available on the [Resources webpage](#). If you have questions regarding the CBI Program and portal reports, please email [portalhelp@ccah-alliance.org](mailto:portalhelp@ccah-alliance.org).

Enrollment Month: October 2025  Provider

The Linked Member Roster will provide you with a comprehensive list of all Alliance members linked to your practice.

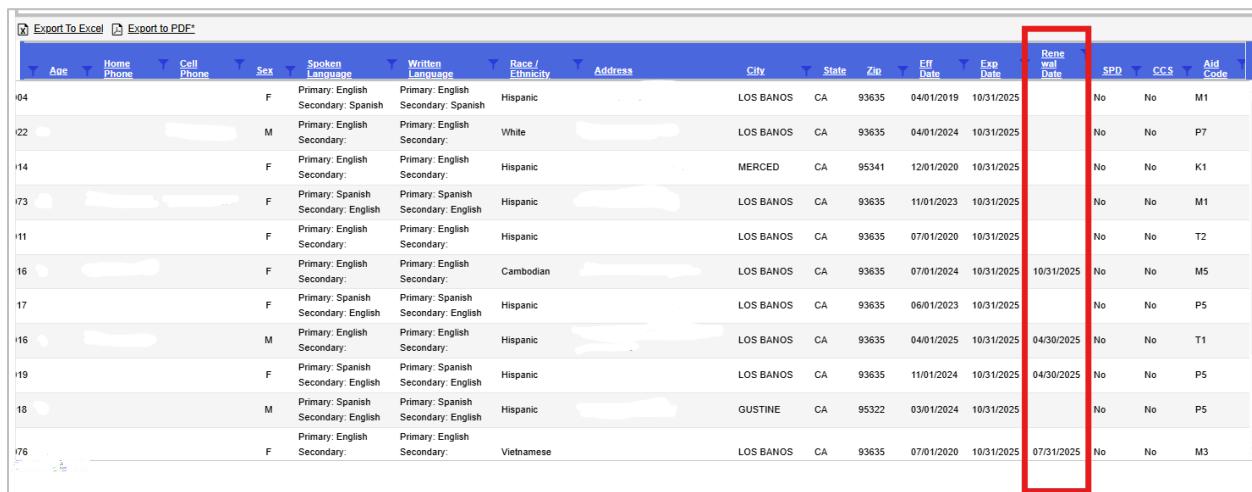
[For a list of Aid Code definitions visit the Medi-Cal Aid Codes Master Chart.](#)

[For a list of County Codes visit the California County Codes list.](#)

**Eff Date:** Effective date the member was linked to the clinic, not when Medi-Cal coverage started for the member.

Member(s) Found

5. The member's renewal date will be listed in the Renewal Date column.



Age	Home Phone	Cell Phone	Sex	Spoken Language	Written Language	Race / Ethnicity	Address	City	State	Zip	Eff Date	Exp Date	Renewal Date	SPD	CCS	Aid Code	
104			F	Primary: English Secondary: Spanish	Primary: English Secondary: Spanish	Hispanic		LOS BANOS	CA	93635	04/01/2019	10/31/2025		No	No	M1	
122			M	Primary: English Secondary:	Primary: English Secondary:	White		LOS BANOS	CA	93635	04/01/2024	10/31/2025		No	No	P7	
14			F	Primary: English Secondary:	Primary: English Secondary:	Hispanic		MERCED	CA	95341	12/01/2020	10/31/2025		No	No	K1	
173			F	Primary: Spanish Secondary: English	Primary: Spanish Secondary: English	Hispanic		LOS BANOS	CA	93635	11/01/2023	10/31/2025		No	No	M1	
111			F	Primary: English Secondary:	Primary: English Secondary:	Hispanic		LOS BANOS	CA	93635	07/01/2020	10/31/2025		No	No	T2	
16			F	Primary: English Secondary:	Primary: English Secondary:	Cambodian		LOS BANOS	CA	93635	07/01/2024	10/31/2025	10/31/2025	No	No	M5	
17			F	Primary: Spanish Secondary: English	Primary: Spanish Secondary: English	Hispanic		LOS BANOS	CA	93635	06/01/2023	10/31/2025		No	No	P5	
16			M	Primary: English Secondary:	Primary: English Secondary:	Hispanic		LOS BANOS	CA	93635	04/01/2025	10/31/2025	04/30/2025	No	No	T1	
19			F	Primary: Spanish Secondary: English	Primary: Spanish Secondary: English	Hispanic		LOS BANOS	CA	93635	11/01/2024	10/31/2025	04/30/2025	No	No	P5	
18			M	Primary: Spanish Secondary: English	Primary: Spanish Secondary: English	Hispanic		GUSTINE	CA	95322	03/01/2024	10/31/2025		No	No	P5	
176			F	Primary: English Secondary:	Primary: English Secondary:	Vietnamese		LOS BANOS	CA	93635	07/01/2020	10/31/2025	07/31/2025	No	No	M3	