



(800) 700-3874
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AGENDA PHYSICIANS ADVISORY GROUP

DATE: Thursday, June 3, 2021

**TIME: Noon - 12:10 p.m.: Call to Order
12:10 - 1:30 p.m.: Meeting of the Group**

PLACE: Pursuant to Governor Newsom's Executive Order N-29-20 to minimize the spread of COVID-19, this will be a teleconference meeting and we will not be offering physical location.

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Meeting Participants:

- Limit the background noise (i.e. shuffling of paper, cell phone calls, etc.).
- Mute your phone when you are not speaking to eliminate background noise.
- If joining after the meeting has started, wait for the conference leader to ask who joined.
- When speaking, please state your name and your organization, followed by your comment and or question.

1. Call to Order by Chairperson Bishop. 12:00 p.m.

- A. Roll call.
- B. Supplements and deletions to the agenda.

2. Oral Communications. 12:10 p.m.

- A. Members of the public may address the Advisory Group on items not listed on today's agenda that are within the jurisdiction of the Advisory Group. Presentations must not exceed five minutes in length, and any individual may speak only once during Oral Communications.
- B. If any member of the public wishes to address the Advisory Group on any item that is listed on today's agenda, they may do so when that item is called. Speakers are limited to five minutes per item.

Consent Agenda Items: 12:15 p.m.

3. Approve PAG meeting minutes of March 4, 2021.

- A. Reference materials: Minutes as above.

Regular Agenda Items: 12:20 p.m.

4. Old Business

- A. Care Based Incentives 2022 Board Approval D. Diallo, MD
- B. Pharmacy Carve-Out Update N. Sachdeva, Pharm D.

5. New Business

- A. Pandemic Care Task Force/Resuming Care Updates M. Heinert, MD, M. Stott, RN
- B. Strategic Planning K. McCarthy, G. Rhoads
- C. COVID Vaccine Member Incentive D. Pineda

6. Open Discussion: 1:20 p.m.

- A. Group may discuss any urgent items.

7. Adjourn: 1:30 p.m.

The next Physicians Advisory Group meeting will be held on
September 2, 2021
12:00-1:30 p.m.

Locations: Via GoToMeeting.

Members of the public interested in attending should call the Alliance at (831) 430-5556 to verify meeting dates and locations prior to the meetings.

The Physicians Advisory Group is a public meeting governed by the provisions of the Ralph M. Brown Act. As such, items of discussion and/or action must be placed on the agenda prior to the meeting.

Physicians Advisory Group



Meeting Minutes

Thursday, March 4, 2021

12:00 - 1:30 p.m.

Teleconference Meeting

(Pursuant to Governor Newsom's Executive Order N-29-20)

Group Members Present:

Dr. Anjani Thakur	Provider Representative
Dr. Chuyen Trieu	Provider Representative
Dr. James Rabago	Provider Representative
Dr. Misty Navarro	Provider Representative
Dr. Michael Yen	Provider Representative
Dr. Scott Prysi	Provider Representative
Dr. Shirley Dickinson	Provider Representative

Group Members Absent:

Dr. Maximiliano Cuevas	Board Representative
Dr. Allen Radner	Provider Representative
Dr. Amy McEntee	Provider Representative
Dr. Barry Norris	Provider Representative
Dr. Caroline Kennedy	Provider Representative
Dr. Casey Kirkhart	Provider Representative
Dr. Devon Francis	Provider Representative
Dr. Jennifer Hastings	Provider Representative
Dr. Kenneth Bird	Provider Representative
Dr. Patrick Clyne	Provider Representative

Staff Present:

Dr. Dale Bishop	Chief Medical Officer
Dr. Gordon Arakawa	Medical Director
Dr. Maya Heinert	Medical Director
Dr. Dianna Diallo	Medical Director
Ms. Jennifer Mockus	Community Care Coordination Director
Ms. Jordan Turetsky	Provider Services Director
Ms. Michelle Stott	Quality Improvement Director
Ms. Navneet Sachdeva	Pharmacy Director
Ms. Lila Chagolla	Regional Operations Director
Mr. Jim Lyons	Provider Relations Manager
Ms. Ronita Margain	Regional Operations Director
Ms. Kristen Presleigh	Quality Improvement Advisor
Ms. Jacqueline Van Voerkens	Administrative Specialist
Ms. Tracy Neves	Clerk of the Advisory Group

Public Representatives Present:

Ms. Becky Shaw

Public Representative

Mr. Michael Molesky

Board Representative

1. Call to Order by Chairperson Dr. Bishop.

Group Chairperson Dr. Dale Bishop called the meeting to order at 12:00 p.m.
Roll call was taken.

No supplements or deletions were made to the agenda.

2. Oral Communications.

Chairperson Bishop opened the floor for any members of the public to address the Group on items not listed on the agenda.

No members of the public addressed the Group.

Consent Agenda

3. The group reviewed the December 3, 2020 Physicians Advisory Group (PAG) minutes.

Minutes approved as written.

4. Old Business - Updates

- A. Care Based Incentives 2022 (CBI)

Dr. Diallo presented the 2022 Care Based Incentives. Most measures will remain the same from 2021. Recommended changes and retirements were reviewed with the group. Summary of modifications are as follows;

- Programmatic Measures:
 - Add: Breast Cancer Screening and Controlling High Blood Pressure
 - Change: Antidepressant Medication Management to Depression Screening and Follow-up Plan
 - Change: Redistribute Plan All-Cause Readmission points
 - Retire: Maternity Care: Prenatal and Maternity Care: Postpartum
- Fee-For-Service Measures:
 - Change: Behavioral Health Integration to remove The Joint Commission PCMH as stand-alone qualification
- Exploratory Measures:
 - Add: ACE Screening in Children and Adolescents and Health Disparity Measure

Group discussed Breast cancer screening obstacles. Group was informed that a project was created in Merced related to the referral workflow, which has positively displayed an increase in referrals.

Group discussed the proposed change of the High Blood Pressure measure to programmatic. Group expressed concern, and indicated this will increase the workload for provider staff.

Action: The Alliance will look into alignment with the CMS requirement, and keep as an exploratory measure.

Group discussed the Latent Tuberculosis Infection (LTBI) Screening, ACES screenings, and the Health Disparity Measure. ACES training availability, screening hesitancy, and resources available to members whose children receive high scores were examined. Group brainstormed ways to successfully support reaching the NCQA Health Disparity Measure proposed rate.

B. Pharmacy Carve-Out Update

The Department of Health Care Services (DHCS) has delayed the Pharmacy Carve-Out April 1st go live date. DHCS will provide an update in May. DHCS is reviewing a conflict avoidance protocol provided by Magellan. The Alliance will continue to manage the Pharmacy Benefit, until the go-live is official.

5. **New Business**

A. COVID Vaccines/Pandemic Care Taskforce

In the Fall of 2020 the Alliance created a "Resuming Care Task Force" to facilitate the safe and timely resumption of care to reduce health disparities. In February 2021 the Alliance transformed this group into the "Pandemic Care Task Force", which has an objective of informing Alliance members and providers in the pandemic environment with clear and vetted communications as put forth by Public Health. Outreach continues to high risk members, to assist in the equitable access to care and vaccination. The group was informed that Merced County is experiencing the highest difficulty with vaccine availability.

The Alliance is collaborating with, and assisting, the Health Departments with outreach. The Alliance has made approximately 1500, out of 1800 scheduled, outreach calls to high risk members. Case Management, Complex Case Management, and Quality Improvement Departments, are also reaching out to members. The Alliance will regroup to redefine the next group of high-risk members to reach out to when the next round of vaccines is available. Main concerns collected from members included:

1. The waiting period for the second injection, because most had received initial dose
2. Families wanting to be inoculated together at the same time
3. Misinformation
4. Members who have complicated health conditions

Provider Services' activities include working with providers to offer:

1. Network wide support to all 3 counties
2. Information regarding third party administrators
3. DHCS payment guidance
4. Support on specific provider needs
5. Guidance from state and local entities
6. Overcoming barriers to vaccine administration

6. **Open Discussion**

Chairperson Bishop opened the floor for the Group to have an open discussion.

The Alliance and Common Spirit, which represents Dignity Medical Group, are presently in contract negotiation. The contract is set to expire on April 1, 2021. This contract negotiation involves two major hospitals the Alliance works with: Mercy Medical Center in Merced County and Dominican Hospital in Santa Cruz County. DHCS requires Medi-Cal members receive notification 30 days prior to potential changes to their health plan. The Alliance distributed notifications to fifteen thousand members, in compliance with this requirement, informing them they will be assigned to another PCP on April 1st if a new agreement is not reached by that date. The Alliance is working diligently to ensure members have access to care, and continuity of care. Alliance leadership will meet with Dignity Leadership to discuss continuity of care and make plans for alternative access, if negotiations are not resolved by April 1st. Group member inquired if providers will receive information regarding members are reassigned to their practices, and requested the communication be provided to leadership versus individual providers. Provider Services is scheduled to reach out the second week of March and noted the request.

The meeting adjourned at 1:30 p.m.

Respectfully submitted,

Ms. Jacqueline Van Voerkens
Clerk of the Advisory Group

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Summary of Board Approved CBI Changes for 2022

Measure	Add	Change	Retire
Programmatic	Breast Cancer Screening	<ul style="list-style-type: none"> • Antidepressant Medication Management → Depression Screening and Follow-up Plan • Reallocate Plan All-Cause Readmission points → Post-Discharge Care • Redistribute Ambulatory Care Sensitive Conditions & Preventable Emergency Visits points → Quality of Care Measures 	<ul style="list-style-type: none"> • Maternity Care: Prenatal • Maternity Care: Postpartum
Fee-For-Service		Behavioral Health Integration	
Exploratory	<ul style="list-style-type: none"> • ACE Screening in Children and Adolescents • Health Plan Health Disparity 		



STRATEGIC PLANNING FOR 2022+

Physicians Advisory Group
Kathleen McCarthy
Strategic Development Director
June 3, 2021

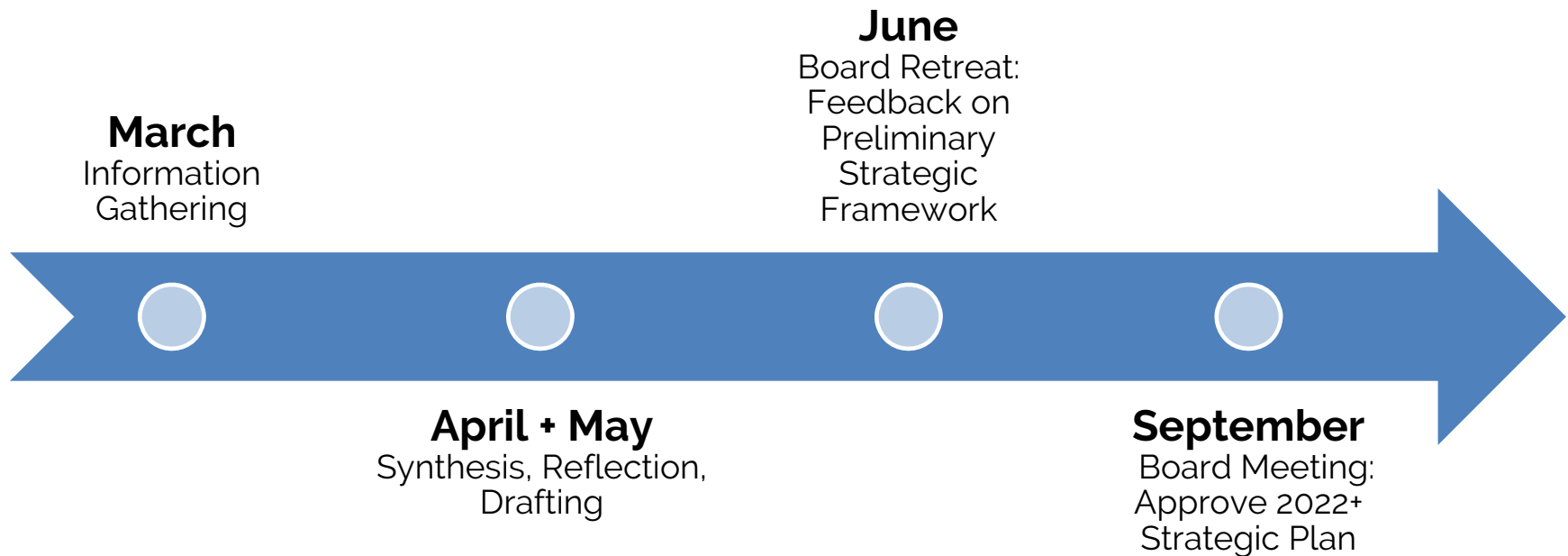


STRATEGIC PLANNING FOR 2022+

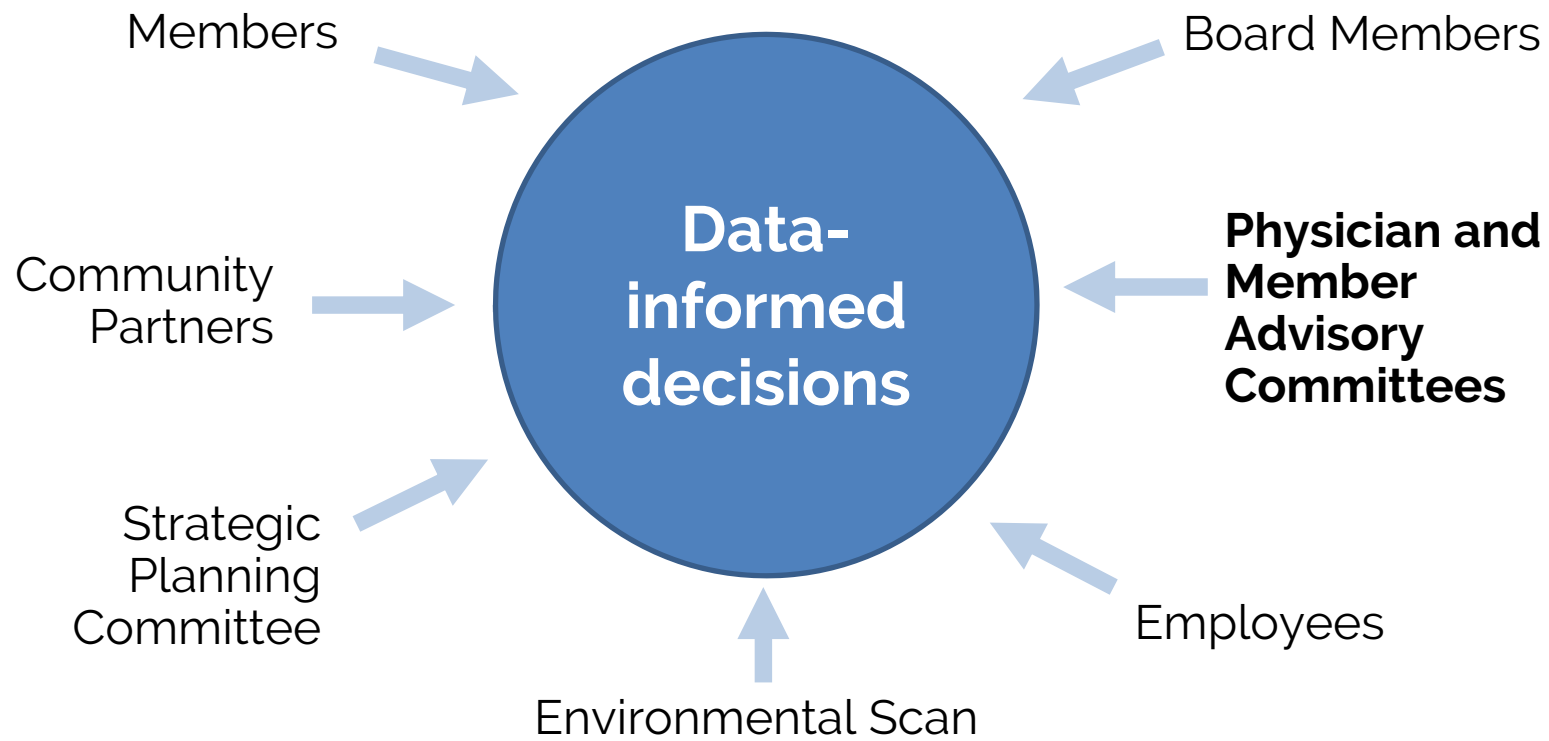
TOPICS

- Overview of strategic planning process
- Themes from stakeholder input
- Emerging strategic priorities and goals

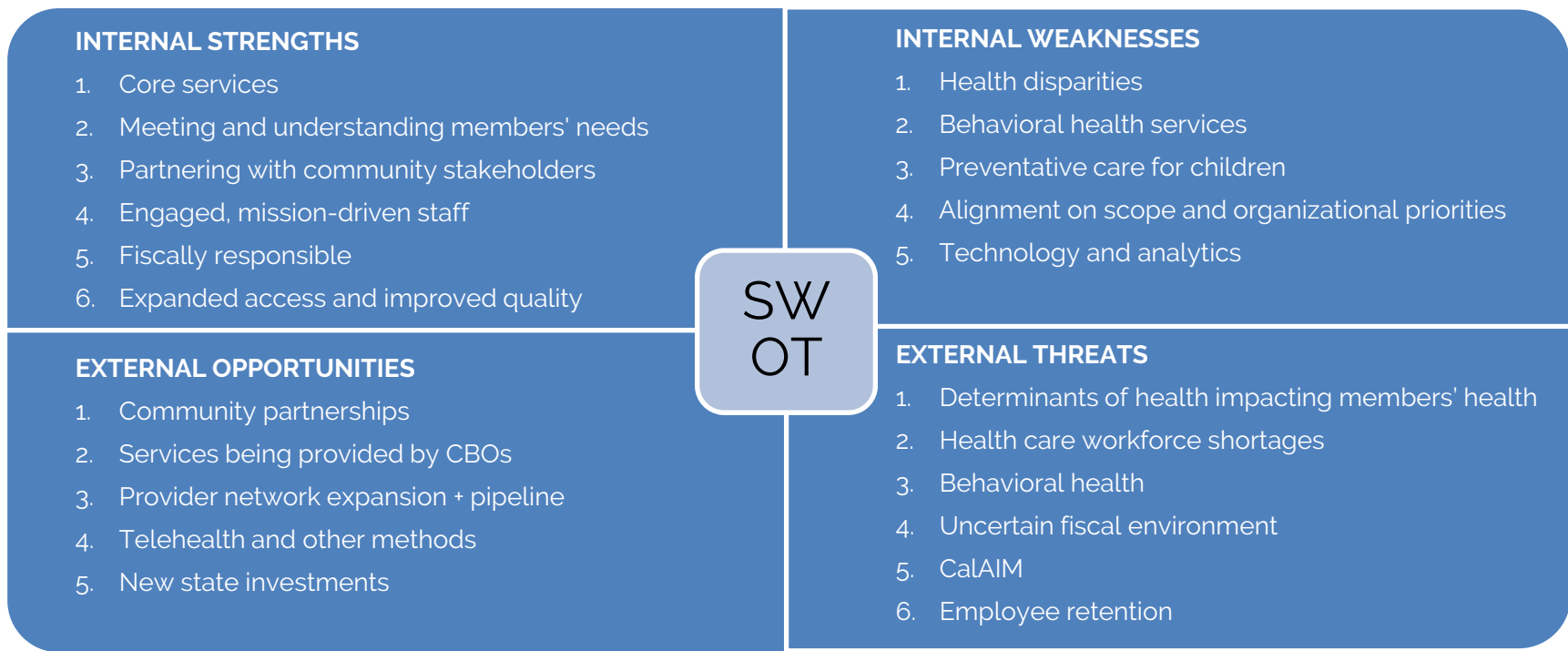
OVERVIEW OF STRATEGIC PLANNING PROCESS



STRATEGIC PLAN INPUT



SWOT SNAPSHOT





EMERGING STRATEGIC PRIORITIES & GOALS



Our Vision for the future is...

Healthy people. Healthy communities.

Personas sanas. Comunidades sanas.

Tibneeg muaj kev noj qab haus huv. Need zej zog muaj kev noj qab haus huv.



Our mission is...

Accessible, quality healthcare, guided by local innovation.



We are guided by...

Equity, Integrity, Improvement, Collaboration.



STRATEGIC PRIORITY #1: HEALTH EQUITY

Goals

1.1. The Alliance has the **internal capability** (knowledge, skills, resources) to successfully address health inequities in three counties.

1.2. More members, particularly in Monterey and Merced counties, are able to access **behavioral health** services.

1.3. More members who are people of color and/or have a primary language that is not English receive **culturally competent health care**.

1.4. More **children and youth** experience optimal health outcomes.



STRATEGIC PRIORITY #2: **MEDI-CAL DELIVERY SYSTEM TRANSFORMATION**

Goals

2.1. New services available to **address the social determinants of health** in lieu of traditional medical services.

2.2. More members receive a streamlined, **coordinated, whole-person approach to care.**



QUESTIONS

- What stands out to you?
- Is there anything missing?
- Do you support staff's recommendation to prioritize Health Equity and Medi-Cal Delivery System Transformation over the next 3-5 years?





PHYSICIANS ADVISORY GROUP MEETING CALENDAR FOR 2021

Thursday, March 4	12:00 PM to 1:30 PM
Thursday, June 3	12:00 PM to 1:30 PM
Thursday, September 2	12:00 PM to 1:30 PM
Thursday, December 2	12:00 PM to 1:30 PM

Meetings will be held via GoToMeeting

