

Health Information Exchange Opt-Out Form for TotalCare (HMO D-SNP) Members

Health Information Exchange (HIE) is the sharing of health information electronically across organizations. Central California Alliance for Health (the Alliance), including the TotalCare plan, participates in HIEs with other health care providers outside of the organization, and may share your health information electronically with other organizations such as public health departments, providers, health plans, and other participants. Exchanging information electronically is a faster way to share your health information with health care providers treating you. For example, if you go to a provider's office that participates in the same HIE as the Alliance, they will be able to access your health information faster and make better, more informed treatment decisions for you. HIE participants like the Alliance are required to keep your health information private and will only access your health information if they have a reason to do so.

If you do not want the Alliance/TotalCare to share your information in this way, please complete this form and send it to the address listed below. A separate form must be completed for each individual member wishing to opt-out.

1. Member Information:

Name: _____
Address: _____
Telephone: _____ Date of Birth: _____
Member ID / Social Security Number: _____

2. By completing this form and signing below, you request and understand that:

- The Alliance/TotalCare will not share your information electronically through HIEs, with any other HIE participant, except that required public health reporting through an HIE in accordance with laws, such as the reporting of infectious diseases, will not be affected by this opt-out.
- You cannot choose to participate in one Alliance/TotalCare HIE and not another, or choose what type of health information is exchanged.
- When you see a physician for treatment, that physician may request and receive your medical information from the Alliance/TotalCare through other methods, such as secure email or mail.

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3. Member Signature:

_____ Date: _____

If this request is by a personal representative on behalf of the individual, please complete the following:

Appointment of Representative's Name: _____

Relationship to Individual: _____

Appointment of Representative's Signature: _____

Requests to opt-out are processed within 30 calendar days from when the Alliance/TotalCare receives the request. You can opt back into the HIE at any time by submitting a request in writing to the address below.

Central California Alliance for Health
Attn: Privacy Officer
1600 Green Hills Road, Suite 101
Scotts Valley, CA 95066

TotalCare (HMO D-SNP) is a Medicare Advantage plan with a Medicare contract and a contract with the California Medicaid program. Enrollment in TotalCare depends on contract renewal. TotalCare is the trade name of Central California Alliance for Health. TotalCare is a registered trademark of the Santa Cruz-Monterey-Merced-San Benito-Mariposa Managed Medical Care Commission, a California public entity, operating as Central California Alliance for Health.