



**Update to the 2023  
Central California Alliance for Health Medi-Cal Health Plan  
Member Handbook/Evidence of Coverage**

This is a notice about some changes to your Medi-Cal Health Plan Handbook/Evidence of Coverage. Please keep this information for your reference.

**What Has Changed?**

Central California Alliance for Health (the Alliance) will cover services received from Street Medicine Providers within the Alliance's provider network for members experiencing homelessness. The information in this notice either replaces or adds to the current information in your Member Handbook. If you have any questions about this change, please call Member Services at 800-700-3874 (TTY: 800-735-2929 or 711). We are open 8 AM – 5:30 PM, Monday through Friday.

---

## 4. Benefits and services

### Other Alliance covered benefits and programs

#### Street medicine programs

Members experiencing homelessness may receive covered services from Street Medicine Providers within the Alliance's provider network. A Street Medicine Provider is a licensed primary care physician or primary care non-physician in the Alliance. Members experiencing homelessness may be able to select an Alliance Street Medicine Provider to be their Primary Care Provider (PCP), if the Street Medicine Provider meets PCP eligibility criteria and agrees to be the member's PCP. For more information on the Alliance's street medicine program, call Member Services at 800-700-3874 (TTY 800-735-2929 or 711).

1600 Green Hills Road, Ste. 101  
Scotts Valley, CA 95066-4981  
831-430-5500

950 East Blanco Road, Ste. 101  
Salinas, CA 93901-4487  
831-755-6000

530 West 16th Street, Ste. B  
Merced, CA 95340-4710  
209-381-5300

**HEALTHY PEOPLE. HEALTHY COMMUNITIES.**

[www.thealliance.health](http://www.thealliance.health)