



Site Name:		_				
Site Address:	Date:					
Gree	en rows are DHCS updates effective as of 7/1/2022.					
Criteria		Status		Notes: include reason for "No" or "N/A"		
I. Access/Safety			•			
I.A1. Clearly marked (blue) curb or sign designating disabled parking near accessible primary entrance	Yes 🗆	No 🗆	N/A □	For nurse reviewer		
I.A2. Pedestrian ramps have a level landing at the top and bottom of the ramp	Yes 🗆	No 🗆	N/A 🗆			
I. A3. Exit and exam room doorway openings allow for clear passage of a person in a wheelchair	Yes 🗆	No 🗆	N/A □			
I.A4. Accessible passenger elevator or reasonable alternative for multi-floor office building	Yes 🗆	No 🗆	N/A □			
I.A5. Clear floor space for wheelchair in waiting room and exam area	Yes □	No □	N/A □			
I.A6. Wheelchair accessible restroom facilities	Yes □	No □	N/A □			
I.A7. Wheelchair accessible handwashing facilities or reasonable alternative	Yes 🗆	No 🗆	N/A □			
I.B1. Patient areas: floor/carpet, walls, furniture; neat, clean and well maintained	Yes □	No □	N/A □			
I.B2. Restrooms are clean and contain appropriate sanitary supplies	Yes 🗆	No 🗆	N/A □			
I.C3. Lighting is adequate in all areas to ensure safety	Yes □	No □	N/A □			
1. (I.C4.) Exit doors and aisles are unobstructed and accessible (CE)	Yes □	No 🗆	N/A □			
I.C5. Exit doors are clearly marked with "Exit" signs	Yes □	No □	N/A □			
I.A3. Exit and exam room doorway openings allow for clear passage for a person in a wheelchair	Yes 🗆	No 🗆	N/A □			
I.C6. Clearly diagramed "Evacuation Routes" for emergencies are posted in a visible location at all elevators, stairs and exits	Yes 🗆	No 🗆	N/A □			
I.C7. Electrical cords and outlets are in good working condition	Yes □	No □	N/A □			
LC8. Fire fighting equipment maintained and in accessible location	Уос □	Мо П	N/A 🗆			

I.C9. An employee alarm system with sounds that warn employees of fire or other emergencies. (29 CFR 1910. 37) (see Notes)	Yes 🗆	No 🗆	N/A □	For sites with less than 10 employees, direct voice communication is acceptable
I.D3. Emergency phone numbers posted/updated yearly and as needed	Yes 🗆	No 🗆	N/A □	
I.D2. Emergency equipment is stored together in easily accessible location and is ready to be used	Yes □	No 🗆	N/A □	
Emergency medical equipment appropriate to practice/patient popu	lation is a	available	on site:	
2. (I.D4.) Airway management: oxygen delivery system, nasal cannula or mask, bulb syringe and Ambu-bags sizes suited for patient population (CE)	Yes 🗆	No 🗆	N/A □	Bulb syringe per patient population
3. (I.D5.) Emergency medicine such as asthma, chest pain, hypoglycemia and anaphylactic reaction management: 1) Epinephrine 1 mg/mL (injectable), 2) Diphenhydramine 25 mg (oral) or Diphenhydramine 50 mg/mL (injectable), 3) Naloxone, 4) chewable Aspirin 81 mg, 5) Nitroglycerine spray/tablet, 6) Bronchodilator medication (solution for nebulizer or metered dose inhaler), and 7) Glucose (any types of glucose). 8) Appropriate size safety needles/syringes and alcohol wipes (CE)	Yes □	No □	N/A □	Pediatric offices only serving patients under 18 years old are not required to keep Nitroglycerin in their emergency kit
I.D6. Medication dosage chart for <b>all</b> emergency medicines (see Notes)	Yes □	No 🗆		Keep with emergency meds
I.D7. Document checking of emergency equipment/supplies for expiration and operation status at least monthly	Yes 🗆	No 🗆	N/A □	
I.D8. Process to replace/restock emergency medication, equipment and supplies immediately after use	Yes □	No 🗆	N/A □	
I.E1. Medical equipment is clean	Yes □	No □	N/A □	
I.E2. Written documentation demonstrates maintenance of all medical equipment according to manufacturer's guidelines	Yes □	No 🗆	N/A □	
II.A1. Required professional licenses, certifications, DEAs of all providers are current	Yes □	No □	N/A □	
II. Personnel				
II.D4. Each NPMP that prescribes controlled substances has a valid DEA registration number	Yes 🗆	No 🗆	N/A □	
II.A2. Notification posted <b>or</b> <i>provided to each member</i> that the MD is licensed by the Medical Board and the Physician Assistant(s) is licensed by the Physician Assistant Committee	Yes 🗆	No 🗆	N/A □	Medical Board of CA MD Notice / Medical Board of CA PA Notice visible to members in lobby
II.D1. Standardized Procedures provided for Nurse Practitioners and/or Certified Nurse Midwives are available and define the scope of practice	Yes 🗆	No 🗆	N/A □	
II.D2. A Practice Agreement defines the scope of services provided by Physician Assistant and define the method of supervision by the Supervising Physician	Yes 🗆	No 🗆	N/A □	

II.D3. Standardized Procedures, Practice Agreements* and Supervisory Guidelines are revised, updated and signed by the supervising physician and NPMP when changes in scope occur	Yes 🗆	No 🗆	N/A □	*formerly Delegation of Services		
II.E1. The designated supervising physician(s) on site: ratio to number of NPMP does not exceed established ratios in any combination (see Notes)	Yes □	No 🗆	N/A □	<ul> <li>a. 1:4 Furnishing Nurse Practitioners w/DEA</li> <li>b. 1:4 Certified Nurse Midwives</li> <li>c. 1:4 Physician Assistants</li> </ul>		
II.E2. The designated supervising or back-up physician is available in person or by electronic communications at all times when an NPMP is caring for patients	Yes 🗆	No 🗆	N/A □			
II.E3. Evidence of Non-Physician Medical Practitioner (NPMP) supervision in Standardized Procedures	Yes □	No 🗆	N/A □			
II.B1. Health care personnel wear ID badges/tags with name and title	Yes □	No □	N/A □			
There is evidence that ALL site staff with patient contact (providers in	ncluded)	has rece	ived trainin	g on the following:		
II.F1. Infection Control/Universal Precautions (annually)	Yes □	No □	N/A □			
II.F2. Bloodborne Pathogens Exposure Prevention (annually)	Yes □	No □	N/A □			
II.F3. Biohazardous Waste Handling (annually)	Yes □	No □	N/A 🗆			
There is evidence that site staff has received training and/or information on the following listed items.  Training information is available on site. Personnel know where to locate and know how to use the training information.						
I.C1. Fire Safety and Prevention	Yes □	No 🗆	N/A □			
I.C2. Emergency <b>Non-Medical Procedures</b> (site evacuation, workplace violence, earthquake safety and others.)	Yes 🗆	No □	N/A □			
I.D1. Procedures/action plan in case of medical emergencies on site	Yes □	No □	N/A □			
II.G1. Patient Confidentiality - HIPAA	Yes □	No 🗆	N/A □			
II.G2. Informed Consent (including human sterilization)	Yes □	No □	N/A □			
II.G3/G7. Health Plan (CCAH) 1) Prior Authorization Requests Process, 2) Referral Process, 3) Procedures/Resources	Yes 🗆	No 🗆	N/A □			
II.G4. Grievance/Complaint Procedure	Yes □	No □	N/A □			
II.G5. Child/Elder/Domestic Violence Abuse Reporting	Yes □	No □	N/A □			
II.G6. Sensitive Services/Minors' Rights	Yes □	No □	N/A □			
II.G8. Cultural & Linguistics Training	Yes 🗆	No □	N/A □			
II.G9. Disability Rights & Provider Obligations	Yes 🗆	No □	N/A □			
Site personnel are qualified and trained for assigned responsibilities:						
II.C1. Documentation of education/training for non-licensed medical personnel is maintained on site	Yes 🗆	No □	N/A □			

4. (II.C2.) Only qualified/trained personnel operate medical equipment (CE)	Yes 🗆	No 🗆	N/A □	
II.C3. Site has procedure in place for confirming correct patient, medication/vaccine dosage prior to administration	Yes 🗆	No 🗆	N/A □	
II.C4. Only qualified/trained personnel operate medical equipment	Yes □	No □	N/A □	
IV.D2. Personnel performing clinical lab procedures have been trained	Yes □	No 🗆	N/A □	(Clinical)
III. Office Management				
The following are maintained current on site:				
III.A1. Clinic office hours are posted or readily available upon request	Yes □	No 🗆	N/A □	
III.A2. Provider office hour schedules are available to staff	Yes □	No □	N/A □	
III.A3. Arrangement/schedule for after-hours, on-call, supervisory back-up physician coverage is available to site staff	Yes □	No 🗆	N/A □	
III.A4. Contact info for off-site physician(s) available at all times during office hours	Yes 🗆	No □	N/A □	
III. A5. Routine, urgent and after-hours emergency care instructions/telephone information is made available to patients	Yes 🗆	No □	N/A □	
III. B1. Appropriate personnel handle emergent, urgent and medical advice telephone calls	Yes 🗆	No 🗆	N/A □	MAs do not triage calls, LVNs do not provide advice
III.B2. Telephone answering machine, voice mail system, or answering service is used whenever office staff does not directly answer phone calls	Yes 🗆	No 🗆	N/A □	
III.B3. Telephone system, answering services, recorded telephone information, and recording device are periodically checked and updated	Yes 🗆	No 🗆	N/A □	
III.C1. Appointments are scheduled according to patients' stated clinical needs within the timeliness standards	Yes 🗆	No 🗆	N/A □	
III.C2. Patients are notified of scheduled routine and/or preventive screening appointments	Yes 🗆	No 🗆	N/A □	
III.C3. Process in place verifying and documenting follow-up on missed and canceled appointments	Yes 🗆	No 🗆	N/A □	
III.D1. Interpreter services are made available for all members	Yes 🗆	No 🗆	N/A □	For identified threshold languages to the location
III.D2. Persons providing language interpreter services, including sign language on site, are evaluated/trained in medical interpretation	Yes 🗆	No 🗆	N/A □	Staff language fluency is assessed and staff are trained to use the Language Line Solutions

III.E1. Timely provision and tracking of: Processing internal and external referrals, consultation reports and diagnostic test results	Yes □	No □	N/A □	
5. (III.E2.) Timely provision and tracking of: Physician review and follow-up of referral/consultation reports and diagnostic test results (CE)	Yes□	No 🗆	N/A □	
III.F1. Phone number(s) for filing grievances/complaints are located on site	Yes 🗆	No 🗆	N/A 🏻	
III.F2. Complaint forms and copy of the grievance procedure available on site	Yes □	No □	N/A □	Includes DMHC Help Center and Ombudsman
III.G1. Medical records readily retrievable for scheduled patient encounters	Yes □	No 🗆	N/A □	
III.G2. Medical documents filed and in a timely manner to ensure availability for patient encounters	Yes 🗆	No □	N/A □	
III.H1. Exam rooms safeguard patients' right to privacy	Yes □	No □	N/A □	
III.H2. Procedures to maintain the confidentiality of patient information	Yes 🗆	No 🗆	N/A □	
III.H3. Medical record release procedures are compliant with State and Federal guidelines	Yes 🗆	No □	N/A □	
III.H4. Storage and transmittal of medical records is confidential and secure	Yes 🗆	No □	N/A □	
III.H5. Medical records are retained for a minimum of 10 years (was 7 years)	Yes 🗆	No 🗆	N/A □	
IV. Clinical Services - Pharmaceutical				
IV.A1. Drugs stored in designated secure, cupboards, cabinets, closets or drawers	Yes □	No □	N/A □	
IV.A2. Prescription, drug samples and OTC drugs, hypodermic needles/syringes, all medical sharp instruments and prescription pads are securely stored in a lockable space (cabinet or room) within the office or clinic	Yes 🗆	No 🗆	N/A □	
IV.A3. Controlled drugs are stored in a locked space accessible only to authorized personnel	Yes □	No □	N/A □	
IV.A4. A dose-by-dose controlled substance distribution log is maintained	Yes □	No □	N/A □	
IV.A5. Written site-specific policy/procedure for dispensing of sample drugs available on site	Yes 🗆	No 🗆	N/A □	
IV.B1. Drugs are prepared in a designated clean area	Yes 🗆	No 🗆	N/A □	Or "designated clean" area if prepared in a multi-purpose room
IV.B2. Drugs for external use are separate from drugs for internal use	Yes 🗆	No 🗆	N/A □	

IV.B3. Non-medications in refrigerator/freezer are kept in a secured, separate compartment from drugs	Yes 🗆	No 🗆	N/A □	
IV.B4. Refrigerator thermometer temp. <b>36°-46° F</b> or <b>2°-8° C</b> (at time of visit)	Yes 🗆	No 🗆	N/A □	
IV.B5. Freezer thermometer temp. <b>5° F</b> or <b>-15° C</b> , or lower (at time of visit)	Yes 🗆	No 🗆	N/A □	
IV.B6. Site utilizes appropriate vaccine storage units that are able to maintain required temperature	Yes 🗆	No 🗆	N/A □	
IV.B7. Daily temperature readings of medication refrigerator and freezer are documented.	Yes 🗆	No 🗆	N/A □	
IV.B8. Written plan for vaccine protection in case of power outage or malfunction of the refrigerator or freezer available	Yes 🗆	No 🗆	N/A □	
IV.B9. Drugs are stored separately from test reagents, germicides, disinfectants and other cleaning substances	Yes □	No 🗆	N/A □	
IV.B10. Hazardous substances are appropriately stored and labeled	Yes □	No □	N/A □	
IV.B11. Site has method(s) in place for drug and hazardous substance disposal	Yes 🗆	No 🗆	N/A □	
IV.C1. There are no expired drugs on site	Yes □	No □	N/A □	
IV.C2. There is a procedure to check the expiration date of all drugs (including vaccines, samples) and infant and therapeutic formulas	Yes 🗆	No 🗆	N/A □	
IV.C3. All stored and dispensed prescription drugs are appropriately labeled	Yes 🗆	No 🗆	N/A □	
6. (IV.C4.) Only lawfully authorized persons dispense drugs to patients (CE)	Yes 🗆	No 🗆	N/A □	
7. (IV.C5.) Drugs and vaccines are prepared and drawn only prior to administration (CE)	Yes 🗆	No 🗆	N/A □	
IV.C6. Current Vaccine Information Sheets (VIS) are present on site	Yes □	No □	N/A □	
IV.C7. On-site Pharmacy is licensed by the CA State Board of Pharmacy	Yes 🗆	No 🗆	N/A □	
IV.C8. Site utilizes California Immunization Registry (CAIR)	Yes 🗆	No 🗆	N/A □	Or most current version of registry
IV. Clinical Services - Laboratory				
IV.D1. Laboratory test procedures are performed according to current site-specific CLIA certificate	Yes 🗆	No 🗆	N/A □	
IV.D3. Lab supplies are inaccessible to unauthorized persons	Yes □	No □	N/A □	
IV.D4. Lab test supplies are not expired	Yes □	No □	N/A □	
IV.D5. Procedure to check expiration date and a method to dispose of expired lab test supplies	Yes 🗆	No 🗆	N/A □	

If there is radiology equipment on site, the following documents are	available	on site:		
IV.E1. Site has current CA Radiologic Health Branch Inspection Report or Proof and Registration	Yes □	No 🗆	N/A □	
IV.E2. Posted on site: Current copy of Title 17 with a posted notice about availability of Title 17 and its location	Yes □	No 🗆	N/A □	
IV.E3. "Radiation Safety Operating Procedures" posted in highly visible location	Yes □	No 🗆	N/A □	
IV.E4. "Notice to Employees Poster" posted in highly visible location	Yes □	No 🗆	N/A □	
IV.E5. "Caution, X-ray" sign posted on/or next to door of each room that has X-ray equipment	Yes □	No 🗆	N/A □	
If there is radiology equipment on site, the following documents are	available	on site:		
IV. E6. Physician Supervisor/Operator certificate posted and within expiration date	Yes □	No 🗆	N/A □	
IV.E7. Technologist certificate posted and within current expiration date	Yes □	No 🗆	N/A □	
The following radiological protective equipment is present on site:				
IV.E8. Operator protection devices: radiological equipment operator must use lead apron or lead shield	Yes □	No 🗆	N/A □	
IV.E9. Gonadal shield (0.5 mm or greater lead equivalent): for patient procedures in which gonads are in direct beam	Yes □	No □	N/A □	
V. Preventive Services	-			
Examination equipment appropriate for primary care services is avai	lable on	site:		
V.A1. Exam tables and lights are in good repair	Yes □	No □	N/A □	
V.A2. Stethoscope and sphygmomanometer with various size cuffs (e.g. child, adult, obese/thigh)	Yes □	No □	N/A □	
V.A3. Thermometer with numeric reading	Yes □	No 🗆	N/A □	
V.A4. Basic exam equipment: stethoscope, percussion hammer, tongue blades, patient gowns available	Yes □	No 🗆	N/A □	
V.A5. Scales: standing balance beam and infant scales	Yes □	No 🗆	N/A □	
V.A6. Measuring devices for stature (height/length) measurement and head circumference measurement	Yes □	No 🗆	N/A □	
V.A7. Eye charts (literate and illiterate) and occluder for vision testing	Yes □	No 🗆	N/A □	Literate: Snellen or Sloan - Illiterate: LEA or HOTV
V.A8. Ophthalmoscope available	Yes □	No □	N/A □	
V.A10. Otoscope with multi-size ear speculums appropriate to the population served	Yes □	No 🗆	N/A □	

V.A9. A pure tone, air conduction audiometer is located in a quiet location for testing	Yes 🗆	No 🗆	N/A □		
Health education materials and Plan-specific resource information are:					
V.B1. Readily accessible on site or are made available upon request	Yes □	No □	N/A □		
V.B2. Applicable to the practice and population served on site	Yes □	No □	N/A □		
V.B3. Available in threshold languages identified for county and/or area of site location	Yes 🗆	No 🗆	N/A □		
VI. Infection Control					
VI.A1. Soap or antiseptic hand cleaner and running water are available in exam and/or treatment areas for hand washing	Yes 🗆	No 🗆	N/A □		
VI.A2. A waste disposal container is available in exam rooms, procedure/treatment rooms and restrooms	Yes 🗆	No 🗆	N/A □		
VI.A3. Site has procedure for effectively isolating infectious patients with potential communicable conditions	Yes 🗆	No 🗆	N/A □		
8. (VI.B1.) Personal Protective Equipment (PPE) for Standard Precautions is readily available for staff use (CE)	Yes □	No □	N/A □	Gowns, gloves, goggles/shield, mask	
9. (VI.B3.) Needlestick safety precautions are practiced on site (CE)	Yes 🗆	No 🗆	N/A □	Safety needles, sharps safety techniques used	
VI.B4. All sharp injury incidents are documented	Yes □	No 🗆	N/A □	N/A for less than 10 employees	
10. (VI.B2.) Blood, other potentially infectious materials and Regulated Wastes are placed in appropriate leak proof, labeled containers for collection, handling, processing, storage, transport or shipping (CE)	Yes 🗆	No □	N/A □		
VI.B5. Biohazardous (non-sharp) wastes are contained separate from other trash/waste	Yes □	No 🗆	N/A □		
VI.B6. Storage areas for regulated medical wastes are maintained secure and inaccessible to unauthorized personnel	Yes 🗆	No 🗆	N/A □	If stored outside, a lock secures the entry door, gate or receptacle lid and posted warning sign is in English and Spanish	
VI.B7. Contaminated laundry is laundered at the workplace or by a commercial laundry service	Yes 🗆	No 🗆	N/A □		
VI.B8. Transportation of regulated medical wastes is only by a registered hazardous waste hauler or to a central location of accumulation in limited quantities (up to 35.2 pounds)	Yes 🗆	No 🗆	N/A □		
VI.C1. Equipment and work surfaces are appropriately cleaned and decontaminated after contact with blood or other potentially infectious material	Yes 🗆	No 🗆	N/A □		

VI.C2. Routine cleaning and decontamination of equipment/work surfaces is completed according to site-specific <b>written schedule</b>	Yes□	No □	N/A □	Includes area to be cleaned, frequency and employee(s) responsible
VI.C3. Disinfectants approved by the Environmental Protection Agency (EPA)	Yes □	No 🗆	N/A □	
VI.C4. Disinfectant effective in killing HIV/Hep B/Tuberculosis	Yes □	No □	N/A □	
VI.C5. Staff follow manufacturer instructions when using disinfectant	Yes □	No □	N/A □	
Medical instrument sterilization:				
VI.D1. Written site-specific policy/procedures or manufacturer's instructions for instrument/equipment sterilization are available to staff	Yes 🗆	No 🗆	N/A □	
Site adheres to site-specific policy and/or manufacturer/product labor	el directio	ons for the	e following	g procedures:
VI.D2. Reusable instruments/equipment are cleaned prior to sterilization	Yes 🗆	No 🗆	N/A □	
Cold chemical sterilization:			•	
VI.D3b.) Confirmation from manufacturer item(s) is/are heat- sensitive	Yes □	No 🗆	N/A □	
11. (VI.D3a.) Staff can demonstrate /verbalize necessary steps/process to ensure sterility and/or high level disinfection of equipment (CE)	Yes 🗆	No 🗆	N/A □	
12. (VI.D3c.) Appropriate Personal Protective Equipment (PPE) is available, exposure control plan, Material Safety Data Sheets (MSDS) and clean up instructions in the event of a cold chemical sterilant spill (CE)	Yes 🗆	No 🗆	N/A □	
Autoclave/steam sterilization:				
VI.D4a.) Staff can demonstrate/verbalize necessary steps/process to ensure sterility of instruments	Yes 🗆	No 🗆	N/A □	
VI.D4b.) Autoclave maintained according to manufacturer's guidelines	Yes 🗆	No 🗆	N/A □	
13.(VI.D4c.) Spore Testing of autoclave/steam sterilizer conducted at least monthly with documented results (CE)	Yes 🗆	No 🗆	N/A □	
14. (VI.D4d.) Management of positive mechanical, chemical and/or biological indicators of the sterilization process (CE)	Yes 🗆	No 🗆	N/A □	
VI.D4e. Sterilized packages are labeled properly with sterilization date, load identification information	Yes 🗆	No 🗆	N/A 🗆	
VI.D4f. Storage of packages: clean, dry, separated from non-sterile items	Yes 🗆	No 🗆	N/A 🗆	