



# 2022 CARE-BASED INCENTIVES

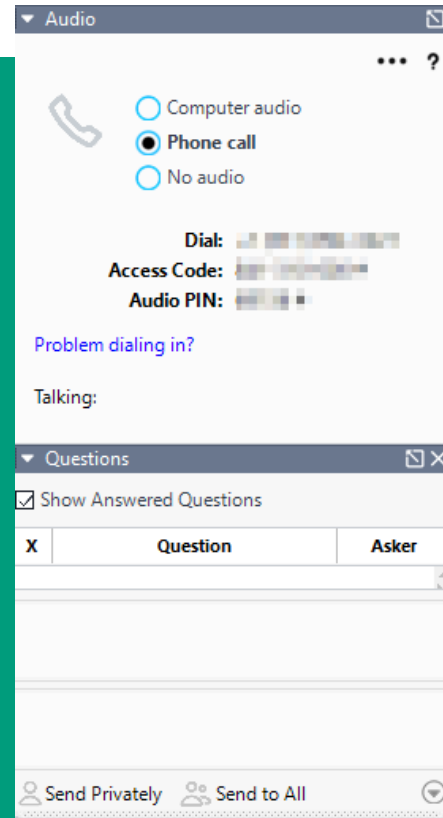
Kristen Rohlf, MPH  
Sara Forbes, MS  
Kim Arellano Carmona, MPH  
Annecy Majoros, BA

# Housekeeping

Dial in via audio pane



Submit questions via  
questions pane



The screenshot displays two panels from a meeting interface. The top panel, titled "Audio", contains a telephone icon and three radio button options: "Computer audio", "Phone call" (which is selected), and "No audio". Below these are fields for "Dial:", "Access Code:", and "Audio PIN:", each followed by a blurred input area. A link "Problem dialing in?" is visible. The bottom panel, titled "Questions", has a checked checkbox for "Show Answered Questions" and a table with columns "Question" and "Asker". The table is currently empty. At the bottom of the interface are buttons for "Send Privately" and "Send to All".

# Today's Host and Q&A Guest



**Jo Pirie**  
Quality Improvement  
Program Advisor II



**Maribel Quintero**  
Provider Relations  
Supervisor

# Today's CBI Presenters



**Kristen Rohlf**  
Quality Improvement  
Program Advisor IV



**Sara Forbes**  
Quality Improvement  
Program Advisor III



**Kim Arellano**  
Quality Improvement  
Program Advisor II



**Annecy Majoros**  
Quality Improvement  
Program Advisor II

# Agenda

- 01 Program Overview
- 02 What's New?
- 03 Modified Measures
- 04 Exploratory Measures
- 05 Retired Measures
- 06 Resources

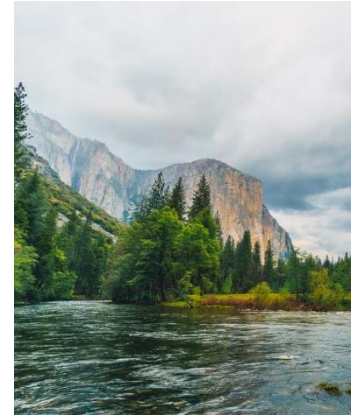


# Program Overview

Established: 2010

Purpose:

1. Encourage PCPs to promote and implement the Patient Centered Medical Home model;
2. Improve access to care; and
3. Promote delivery of quality high-value care



# Fee-for-Service vs Programmatic

## Fee-for-Service

- A single payment incentive paid quarterly
- No rate calculation
- No minimum eligible member requirements

## Programmatic

- Payment is based on
  - Comparison Group Performance
  - CBI score
  - Eligible member months
  - Risk stratification score
- Payment occurs annually (end of Q4)
- Quarterly rates for the measures
- Rolling 12-month measurement period



Measure Type	Measure	Points
Care Coordination Access	Application of Dental Fluoride Varnish	2
	Developmental Screening in the First Three Years	2
	Initial Health Assessment	5
	Post-Discharge Care	10.5
	Unhealthy Alcohol Use in Adolescents and Adults	3
Care Coordination Hospital & Outpatient	Ambulatory Care Sensitive Admissions	8
	Plan All-Cause Readmissions	10.5
	Preventable Emergency Visits	9
Quality of Care	Asthma Medication Ratio	40 points/ number of measures you qualify for
	BMI Assessment: Children & Adolescents	
	Breast Cancer Screening	
	Cervical Cancer Screening	
	Child and Adolescent Well-Care Visits	



Measure Type	Measure	Points
<p style="text-align: center;"><b>Quality of Care Continued</b></p>	Screening for Depression and Follow-up Plan	<p style="text-align: center;">40 points/ number of measures you qualify for</p>
	Diabetic HbA1c Poor Control >9.0%	
	Immunization: Adolescents (Combo 2)	
	Immunizations: Children (Combo 10)	
	Well-Child Visits First 15 months of Life	
<p style="text-align: center;"><b>Performance Target</b></p>	<p style="text-align: center;">Performance Improvement</p>	<p style="text-align: center;">10</p>

# Program Overview

## Care-Based Incentive (CBI) Program Practice Profile



<b>Practice</b>		<b>Specialty Category</b>	FAMILY PRACTICE
<b>Programmatic Report Period From</b>	2019-10-01	<b>Your total Member Months year to date</b>	57,026
<b>Programmatic Report Period To</b>	2020-09-30	<b>Your average practice membership per month</b>	6,336
		<b>Peer average practice membership</b>	4,378
		<b>Your total Member Months for last 12 months</b>	75,013
		<b>Programmatic Points</b>	58

Care Coordination - Access Measures	Your Practice	Plan Benchmark	Plan Goal	Eligible for Measure	Possible Points	Practice Points
<b>Application of Dental Fluoride Varnish*</b>						
Members eligible	1,302					
Members with fluoride varnish	550					
Rate (%)	42.24%	5%	15%	Yes	0.00	0.00
<b>Developmental Screening in the First 3 Years</b>						
Members eligible	528					
Members screened	241					
Rate (%)	45.64%	33%	40%	Yes	2.00	2.00
<b>Initial Health Assessment (IHA)</b>						
Members eligible	651					
Members with an IHA	352					
Rate (%)	54.07%	50.6%	54.65%	Yes	5.00	5.00
<b>Post-Discharge Care</b>						
Members eligible	131					
Members with a Post-Discharge Visit	56					
Rate (%)	42.75%	35.1%	37.91%	Yes	6.00	6.00
<b>Unhealthy Alcohol Use in Adolescents and Adults*</b>						
Members eligible	0					
Members screened	0					
Rate (%)	0.00%	2.5%	12.5%	No	0.00	0.00

Care Coordination - Hospital & Outpatient Measures	Your Practice	Plan Benchmark	Plan Goal	Eligible for Measure	Possible Points	Practice Points
<b>Ambulatory Care Sensitive Admissions (ACSA) †</b>						
Preventable admissions / Total admissions	7 / 156					
Percent preventable	4.49%					
Overall admission rate per (PKPY)	24.96 PKPY					
Rate of ACSA (PKPY)	1.12 PKPY	3.74 PKPY	3.44 PKPY	Yes	10.00	10.00
<b>Plan All-Cause Readmission* †</b>						
Plan All-Cause Readmission/Total admissions	0 / 0					
Rate (%)	0.00%	25%	15%	No	0.00	0.00
<b>Preventable Emergency Visits †</b>						
Preventable ED visits / Total ED visits	428 / 2252					
Percent preventable	19.01%					
Overall ED rate per (PKPY)	360.26 PKPY					
Rate of preventable ED visits (PKPY)	68.47 PKPY	88.01 PKPY	80.97 PKPY	Yes	15.00	15.00

## CBI Practice Profiles

- Available Quarterly
- Distributed by your Provider Relations Representative
- Indicate any eligible FFS payment in the quarter



# CBI Timeline

## Programmatic & Fee-For-Service Measures

Q1 2021			Q2 2021			Q3 2021			Q4 2021			Q1 2022			Q2 2022			Q3 2022			Q4 2022					
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			
Programmatic rolling 12-month measure eligibility <sup>1</sup>																										
CBI Q4 2021 Programmatic Payment Period																										
									Q4 2021 FFS Payment Period																	
						Programmatic rolling 12-month measure eligibility <sup>1</sup>																				
									Q1 2022 FFS Payment Period																	
							Programmatic rolling 12-month measure eligibility <sup>1</sup>																			
												Q2 2022 FFS Payment Period														
									Programmatic rolling 12-month measure eligibility <sup>1</sup>																	
												Q3 2022 FFS Payment Period														
												Programmatic rolling 12-month measure eligibility <sup>1</sup>														
																		Q4 2022 FFS Payment Period								



# Member Health and Wellness Rewards



## Reward Programs

- Well-Child Visits First 15 Months of Life
- Childhood and Adolescent Immunizations
  - Infant 2<sup>nd</sup> flu dose
- Healthy Moms and Healthy Babies Program
- Healthy Weight for Life
- Healthier Living Program

### Immunizations

It's important to stay on track with your child's vaccines. Your child's doctor can tell you what vaccines your child needs and when they need to be seen to keep up with the vaccine timeline. If the vaccines are completed by the required time then your child will be entered into a raffle.

- Complete childhood immunizations before age 2 and get entered into a raffle for a chance to win a \$500 Target gift card.
- Complete adolescent immunizations before age 12 and get entered into a raffle for a chance to win a \$250 Target gift card.

### Well-Child Visit – 15 Months and Younger

Newborns and infants need to see their doctor for their regular visits. The schedule you know when to make with their doctor.

- Every time a well-child visit is completed in the first 15 months will get entered into a chance to win a \$250 Target gift card.
- Complete 6 or more before your child turns 15 months and get entered into a chance to win a \$500 Target gift card.



If you have any questions, please call the Alliance Health Education Line at **800-700-3874, ext. 5586**. If you need language assistance, we have a special telephone line to get an interpreter who speaks your language, available to you at no cost. For the Hearing or Speech Assistance Line, call **800-735-2929 (TTY: Dial 7-1-1)**.

**Alliance Health and Wellness Rewards**



### Central California Alliance for Health (lub Alliance) mob siab txog koj qhov kev noj qab haus huv!



**Txoj Kev Pab Cuam Cia Lub Cev Hnyav Kom Haum Yuav Pab Tau Muaj Kev Noj Qab Haus Huv Mus Tag Tiam (Healthy Weight for Life Program).**

Yog las koj lus mnyam muaj noob nyoog 2 mus rau 18 xyoox thiab koj xav pab kom lawv muaj qhov hnyav uas haum kom nyob noj qab haus huv, ces Txoj Kev Pab Cuam Cia Lub Cev Hnyav Kom Haum Yuav Pab Tau Muaj Kev Noj Qab Haus Huv Mus Tag Tiam yuav pab tau. Tual koem cov hooj kawm uas yuav siv sijhawm 10-asthiv los kawm kom paub txog cov lus pab qhia thiab cov tsav yim pab uas koj yuav tsam tau los pab kom koj lus mnyam muaj txoj kev noj qab haus huv. Koj mnyam muaj tau tsam ib daim gift card uas muaj \$250. Yog hauv tawm, muaj kom, ces...

### Vacunas

Es importante mantenerse al día con las vacunas de su hijo(a). El doctor de su hijo(a) le puede decir qué vacunas necesita y cuándo se necesitan para mantener al día su programa de vacunación. Si se completan las vacunas en el tiempo requerido, su hijo(a) participará en una rifa.

- Complete las vacunas infantiles antes de los 2 años y participe en una rifa para tener la oportunidad de ganar una tarjeta de regalo de Target de \$500.
- Complete las vacunas adolescentes antes de los 12 años y participe en una rifa para tener la oportunidad de ganar una tarjeta de regalo de Target de \$250.

### Consultas de bienestar infantil: 15 meses y menores

Los recién nacidos y los bebés necesitan más consultas para ver a su doctor que los niños mayores. Con consultas regulares, su doctor puede ayudar a mantenerlos sanos. El siguiente calendario puede ayudarlos a saber cuándo hacer una cita con su doctor.

- Cada vez que se complete una consulta de bienestar infantil en los primeros 15 meses de vida, su hijo(a) participará en una rifa mensual para tener la oportunidad de ganar una tarjeta de regalo de Target de \$25.
- Complete 6 o más consultas de bienestar infantil antes de que su hijo(a) cumpla 15 meses de edad y participe en una rifa anual para tener la oportunidad de ganar una tarjeta de regalo de Target de \$500.



Si usted tiene alguna pregunta, por favor llame a la Línea de Educación de Salud de la Alianza al **800-700-3874, ext. 5586**, para conseguir asistencia con el idioma que usted necesita. Para la Línea de Asistencia de Audiencia o Línea de Idioma, marque al **800-855-9000 (TTY: 7-1-1)**.

### Programa de Premios de Salud y de la Alianza



"Los miembros con otro seguro de salud además de Medi-Cal, no son elegibles."  
"Su hijo..."

# Telehealth Guidelines



Remove restrictions of telehealth visits in capturing diagnoses of chronic conditions.

Telehealth Compliance	
Programmatic Measures	Exploratory Measures
Child and Adolescent Well Care Visits	Controlling High Blood Pressure
Well-Child Visits in the First 15 Months	

Denominator	
Programmatic Measures	Exploratory Measures
Asthma Medication Ratio	Breast Cancer Screening
Diabetic HbA1c Poor Control	Controlling High Blood Pressure



# Controlling High Blood Pressure

## Measure

The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose blood pressure was adequately controlled.

## Note

Remote blood pressure monitoring from any device is accepted by using the following codes:

## CPT Codes

93784, 93788, 93790

## CPT II Codes

<u>Systolic</u>	<u>Diastolic</u>
3074F	3078F
3075F	3079F
3077F	3080F

# 2020 CBI Top Performers

## Santa Cruz County

Marylou Romo-Gritzewsky  
Salud Para La Gente  
Plazita Medical Clinic

## Monterey County

Romie Lane Pediatrics  
St Junipero Clinic Inc  
Santa Lucia Medical Group

## Merced County

Long Thao, M.D. INC.  
Merced Faculty Associates Medical Group  
Atwater Medical Group



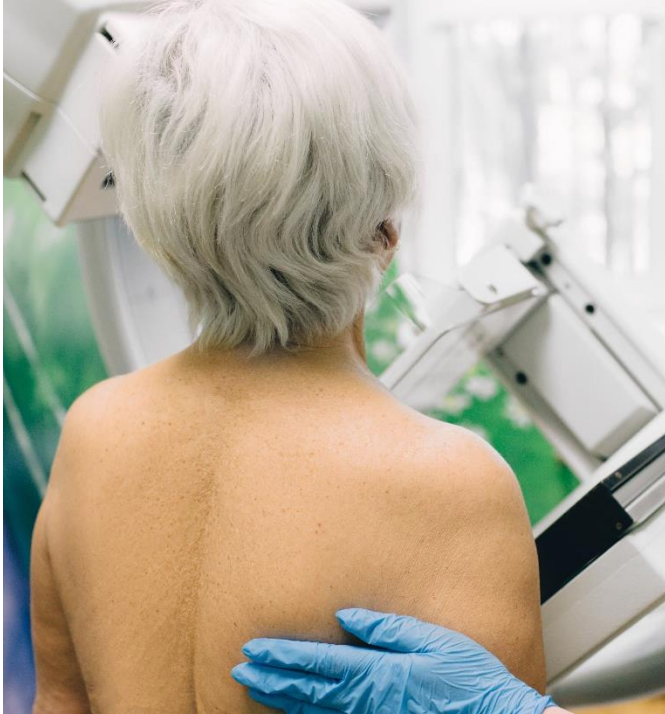
# Agenda

- 01 Program Overview
- 02 What's New?
- 03 Modified Measures
- 04 Exploratory Measures
- 05 Retired Measures
- 06 Resources





# Breast Cancer Screening



## Measure

The percentage of women 50 – 74 years of age who had a mammogram to screen for breast cancer on or between October 1 two years prior to the measurement period and the end of the measurement period.

- Utilize Provider Portal to identify members due for screenings
- Submit history of mastectomy via Data Submission Tool



# Screening for Depression and Follow-up Plan

## Measure

Members aged 18 and older screened for depression on the date of the visit using an age-appropriate standardized depression screening tool, and if positive, a follow-up plan is documented on the date of the positive screen.

## Exclusion

Active diagnosis of depression, major depressive disorder, vascular dementia with behavioral disturbance, or bipolar disorder.

## Codes

- **G8431** – Screening for depression is documented as being positive and a follow-up plan is documented
- **G8510** - Screening for depression is documented as negative, a follow-up plan is not required



# 2022 CBI Measure Codes

## Accurate Billing

- Refer to CBI Tip Sheets, Incentive Summary, or CBI Technical Specifications for up-to-date codes
- Update codes in your EHR annually
- Educate billing staff



2022 Care-Based Incentives  
Technical Specifications



PROVIDER INCENTIVES



Updated: September 2022

**HEALTHY PEOPLE. HEALTHY COMMUNITIES.**

[www.thealliance.health](http://www.thealliance.health)

# Agenda

- 01 Program Overview
- 02 What's New?
- 03 Modified Measures
- 04 Exploratory Measures
- 05 Retired Measures
- 06 Resources



# Behavioral Health Integration



## Required Achievement

- NCQA Distinction in Behavioral Health Integration
- NCQA PCMH recognition

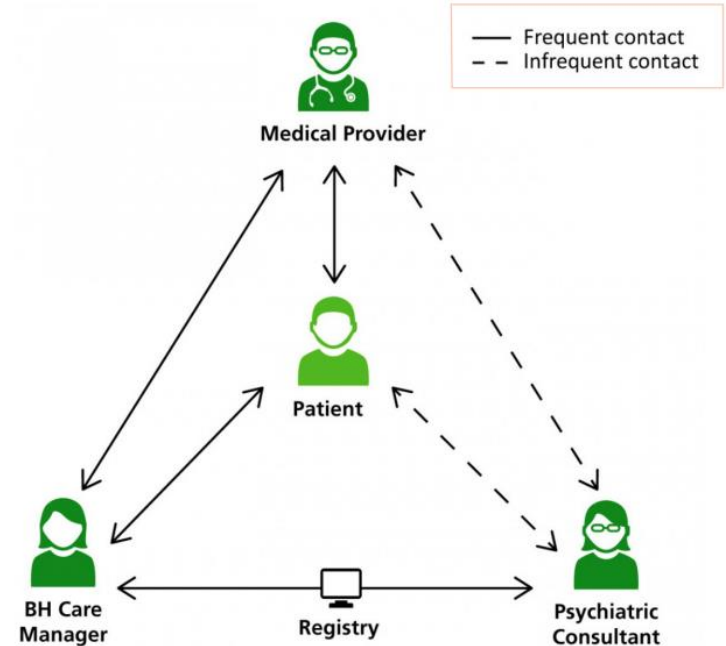
## Removes

- TJC PCMH Certification as a standalone qualifier



# Psychiatric Collaborative Care Management (CoCM) Services – New benefit!

CPT Code	Frequency Limitations
<b>99492</b> – First month of CoCM. First 70 minutes	Once per calendar month
<b>99493</b> – Subsequent month of CoCM. First 60 minutes	Once per calendar month
<b>99494</b> – First or Subsequent month of CoCM. Each additional 30 minutes	Twice per calendar month



Copyright © 2017 University of Washington. All rights reserved.

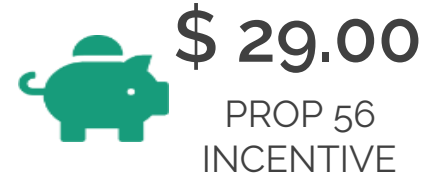
Source: University of Washington Advancing Integrated Mental Health Solutions Center, "Collaborative Care: Team Structure."

# Agenda

- 01 Program Overview
- 02 What's New?
- 03 Modified Measures
- 04 Exploratory Measures
- 05 Retired Measures
- 06 Resources



# Adverse Childhood Experiences (ACEs) Screening in Children and Adolescents



## Measure

Members 1 – 21 years of age who are screened for Adverse Childhood Experiences (ACEs) annually using a standardized screening tool.

## Codes

- **G9919** – Screening performed – Providers must bill this HCPCS code when the member's ACE score is 4 or greater (high risk), results are positive.
- **G9920** - Screening performed – Providers must bill this HCPCS code when the member's ACE score is between 0 – 3 (lower risk), results are negative.





## California ACEs Aware Initiative

- Launched by California Surgeon General & DHCS
- Provides training, clinical protocols, screening tools and resource information
- ACE Screening Implementation Guide
- Community grants
- New guideline: [mandated reporters & ACE screenings](#)

**Reminder: Training & attestation required to receive payment**

**ACEs Aware Website:** <https://www.acesaware.org/>





CENTRAL CALIFORNIA  
ALLIANCE FOR HEALTH

# Screening for Adverse Childhood Experiences

**Educational training for non-clinician staff**

*Recommend organizations use this video as part of ACE screening implementation and onboarding staff.*



# Health Plan Health Disparity Measure



## Measure

Determine whether different ethnic groups had or did not have equal access to primary care, relative to our largest member population

## Metric

NCQA HEDIS Child and Adolescent Well-Care Visit



# Agenda

- 01 Program Overview
- 02 What's New?
- 03 Modified Measures
- 04 Exploratory Measures
- 05 Retired Measures
- 06 Resources





## Retired Measures


- ⊗ Maternity Care-Post Partum Visit
- ⊗ Maternity Care-Prenatal
- ⊗ Antidepressant Medication Management
- ⊗ X-License (Buprenorphine)

# Agenda

- 01 Program Overview
- 02 What's New?
- 03 Modified Measures
- 04 Exploratory Measures
- 05 Retired Measures
- 06 Resources




# New Alliance Website

 Find a Doctor

 Provider Portal

 Contact Us

 English

Hmong

Spanish

 Accessibility Tools

Search 

For Members ▾

**For Providers ▾**

For Communities ▾

Health Plan ▾

About Us ▾

## Join Our Network

- Why Join
- How to Join
- Application Request
- Credentialing Applications and Policies
- New Provider Orientation

## Manage Care

- Behavioral Health
- California Children's Services
- Clinical Resources
- Cultural and Linguistic Services
- Health Education and Disease Management
- Pharmacy

[Quality of Care](#)

## Resources

- COVID-19
- Claims
- Forms
- News
- Provider Directory
- Provider Manual
- Timely Access to Care
- Training

## Provider Portal

Using the Provider Portal

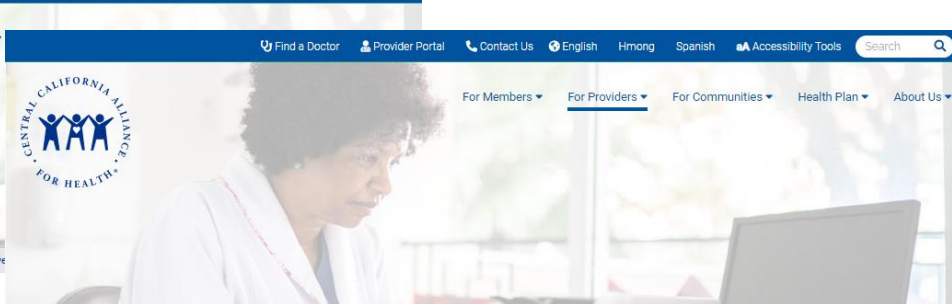
### Provider Portal

You can use the Quality Report page in the Provider Portal to generate reports on member immunization data, including COVID vaccination status.

LEARN MORE



# New Alliance Website



## Manage Care

- [Behavioral Health](#)
- [California Children's Services](#)
- [Clinical Resources](#)
- [Cultural and Linguistic Services](#)
- [Health Education and Disease Management](#)

## Pharmacy

### Quality of Care

- Care-Based Incentives
- Care-Based Incentives Resources
- What's New
- Health Assessments
- HEDIS
  - HEDIS Resources
- Immunization Resources
- Member Incentives
- Site Reviews
  - Facility Site Review
  - Medical Record Review
  - Physical Accessibility Review
- Value-Based Payments

## Care-Based Incentives

The Alliance supports providers in delivering quality care to members. The following care-based incentives resources include summaries, tip sheets, workshops/webinars and information on member health and wellness.

- [Incentive Summary](#)
- [Programmatic Measures Resources](#)
- [CBI Tip Sheets](#)
- [CBI Technical Specifications](#)
- [CBI Training Resources](#)
- [General Resources](#)

### Member Health and Wellness Rewards

## Manage Care

- [Behavioral Health](#)
- [California Children's Services](#)
- [Clinical Resources](#)
- [Cultural and Linguistic Services](#)
- [Health Education and Disease Management](#)

## Pharmacy

### Quality of Care

- Care-Based Incentives
  - Care-Based Incentives Resources
  - What's New
- Health Assessments
- HEDIS
  - HEDIS Resources
- Immunization Resources
- Member Incentives
- Site Reviews
  - Facility Site Review
  - Medical Record Review
  - Physical Accessibility Review
- Value-Based Payments

## Care-Based Incentives Resources

The Alliance supports providers in delivering quality care to members. The following care-based incentives resources include summaries, tip sheets, training workshops/webinars and information on member health and wellness rewards.

[EXPAND ALL](#)

- [Incentive Summary](#)
- [Programmatic Measures Resources](#)
- [CBI Tip Sheets](#)
  - go-Day Referral Completion
  - Ambulatory Sensitive Care Admissions (ACSA) Diagnosis
  - Antidepressant Medication Management
  - Application of Dental Fluoride Varnish
  - Asthma Medication Ratio
  - BMI Assessment: Child and Adolescent
  - Breast Cancer Screening Tip Sheet
  - Cervical Cancer Screening
  - Chlamydia Screening in Women

## Contact Provider Services

Provider Relations Representative	800-700-3874 ext. 5504
Practice Coaching	pc@ccah-alliance.org
CBI Team	cbi@ccah-alliance.org

## Provider Resources

- [Provider Portal](#)
- [Provider Manual](#)
- [Training Page](#)
- [Health Education and Disease Management](#)
- [Beacon/Behavioral Health](#)
- [Immunization Resources](#)

## Latest CBI News



Upcoming 2021 Care-Based Incentive (CBI) Spring Refresher Webinar  
May 6, 2021





# New Alliance Website

Find a Doctor Provider Portal Contact Us English Hmong Spanish Accessibility Tools Search

For Members For Providers For Communities Health Plan About Us

Home > For Providers > Manage Care > Quality of Care > Care-Based Incentives > Care-Based Incentives Resources > Immunizations: Adolescents Tip Sheet

Find a Doctor Provider Portal Contact Us English Hmong Spanish Accessibility Tools Search

For Members For Providers For Communities Health Plan About Us

Home > For Providers > Manage Care > Quality of Care > Care-Based Incentives > Care-Based Incentives Resources > Immunizations: Adolescents Tip Sheet

## Manage Care

- Behavioral Health
- California Children's Services
- Clinical Resources
- Cultural and Linguistic Services
- Health Education and Disease Management
- Pharmacy
- Quality of Care
  - Care-Based Incentives
  - Care-Based Incentives Resources
  - What's New
- Health Assessments
- HEDIS
- HEDIS Resources
- Immunization Resources
- Member Incentives
- Site Reviews
  - Facility Site Review
  - Medical Record Review
  - Physical Accessibility Review
- Value-Based Payments

[RETURN TO CARE-BASED INCENTIVES RESOURCES](#)

## Immunizations: Adolescents Tip Sheet

### Measure Description:

The percentage of adolescents 13 years of age who had a meningococcal conjugate, Tdap, and two doses of HPV vaccine by their birthday include:

- 1 dose meningococcal conjugate
- 1 dose tetanus, diphtheria, and pertussis (Tdap)
- 2 doses of HPV

- ▼ Incentive
- ▼ Data Collection
- ▼ How to Submit Data
- ▼ Coding Requirements
- ▼ Exclusions
- ▼ Best Practices
- ▼ Resources

## Manage Care

- Behavioral Health
- California Children's Services
- Clinical Resources
- Cultural and Linguistic Services
- Health Education and Disease Management
- Pharmacy
- Quality of Care
  - Care-Based Incentives
  - Care-Based Incentives Resources
  - What's New
- Health Assessments
- HEDIS
- HEDIS Resources
- Immunization Resources
- Member Incentives
- Site Reviews
  - Facility Site Review
  - Medical Record Review
- Physical Accessibility Review
- Value-Based Payments

[RETURN TO CARE-BASED INCENTIVES RESOURCES](#)

## Immunizations: Adolescents Tip Sheet

[EXPAND ALL](#)

### Measure Description:

The percentage of adolescents 13 years of age who had a meningococcal conjugate, Tdap, and two doses of HPV vaccine by their 13th birthday include:

- 1 dose meningococcal conjugate
- 1 dose tetanus, diphtheria, and pertussis (Tdap)
- 2 doses of HPV

- ▼ Incentive
- ▲ Data Collection
  - Data for this measure will be collected using provider data submissions via the Data Submission Tool on the **Provider Portal**, claims and immunization registries.
  - 1. Run a report from your EHR system
  - 2. Manually compile patient data (Example: Download monthly breast cancer screening quality report on the **Provider Portal** and compare to EHR)
- ▼ How to Submit Data



# The ABC's of Quality Improvement Video Series

Designed to **support clinic teams** with varying levels of Quality Improvement experience

Used to **guide your QI project** or provide a framework as you design ways to resume care

## Available videos

- SMART Aim Statements
- Project Charters
- Process Maps

Link: <https://thealliance.health/for-providers/resources/training/>  
Questions? Contact [pc@ccah-alliance.org](mailto:pc@ccah-alliance.org)

Practice Transformation Academy ▾



Video 1: SMART Aim Statements

April 2, 2021

Quality Improvement Video Learning Series


Home > Video 1: SMART Aim Statements

## Video 1: SMART Aim Statements

POSTED APRIL 2, 2021

Category: Trainings

Tags: Practice Transformation Academy



Video 1: Smart Aim Statements

THE ABC'S OF QUALITY IMPROVEMENT

CENTRAL CALIFORNIA ALLIANCE FOR HEALTH

SMART AIM STATEMENTS

Watch on YouTube

- Creating a SMART Aim Statement Worksheet
- Additional Resources

# The Alliance's Practice Coaching Program

## Goal:

- To engage and support individual clinics in quality improvement work

## Benefits:

- Support from staff trained in QI methods
- Technical assistance to optimize data and EHR utilization
- Access to QI-related tools and assistance with selecting/adapting resources
- Enhanced connections to Alliance resources

**Questions?** [pc@ccah-alliance.org](mailto:pc@ccah-alliance.org)



# Alliance's Provider Portal Webinar

## Provider Portal Webinar

POSTED AUGUST 4, 2021

Category  
Trainings

Tags  
Provider Portal



■ Frequently Asked Questions (FAQ)

- Introduction to the Provider Portal
- Quality Report Best Practices
- Overview of the Alliance's Data Submission Tool
- Importance of Linked Member List Reports
- Overview of the Care-Based Incentive (CBI) Reports

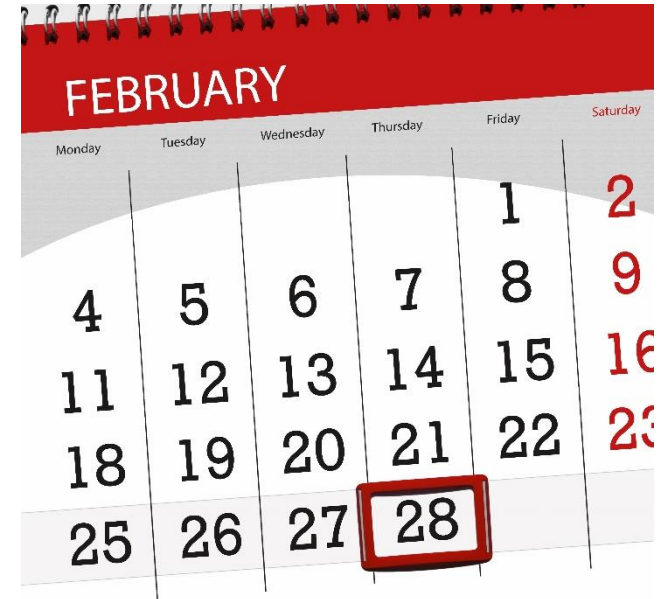
<https://thealliance.health/trainings/provider-portal-webinar/>



# Submission Timeline

- ★ No longer accepting SnoMed codes for **all** measures, and CPT II codes for Diabetic A1C Poor Control

Quarter (Measurement Period)	Supplemental Data Due Date
<b>2021 – Quarter 4</b> (October 1, 2021 – December 31, 2021)	<b>February 28, 2022</b>



## Best Practice

Submit data **monthly** or **quarterly** to track progress



# Immunization Resources

## Flu reminders

- Heavier than normal flu season is expected
- Members 6 months – 8 year-olds need 2 doses when receiving flu vaccine for first time
- **NEW!** 2<sup>nd</sup> dose incentive for 7 months – 2 year-olds

## COVID reminder

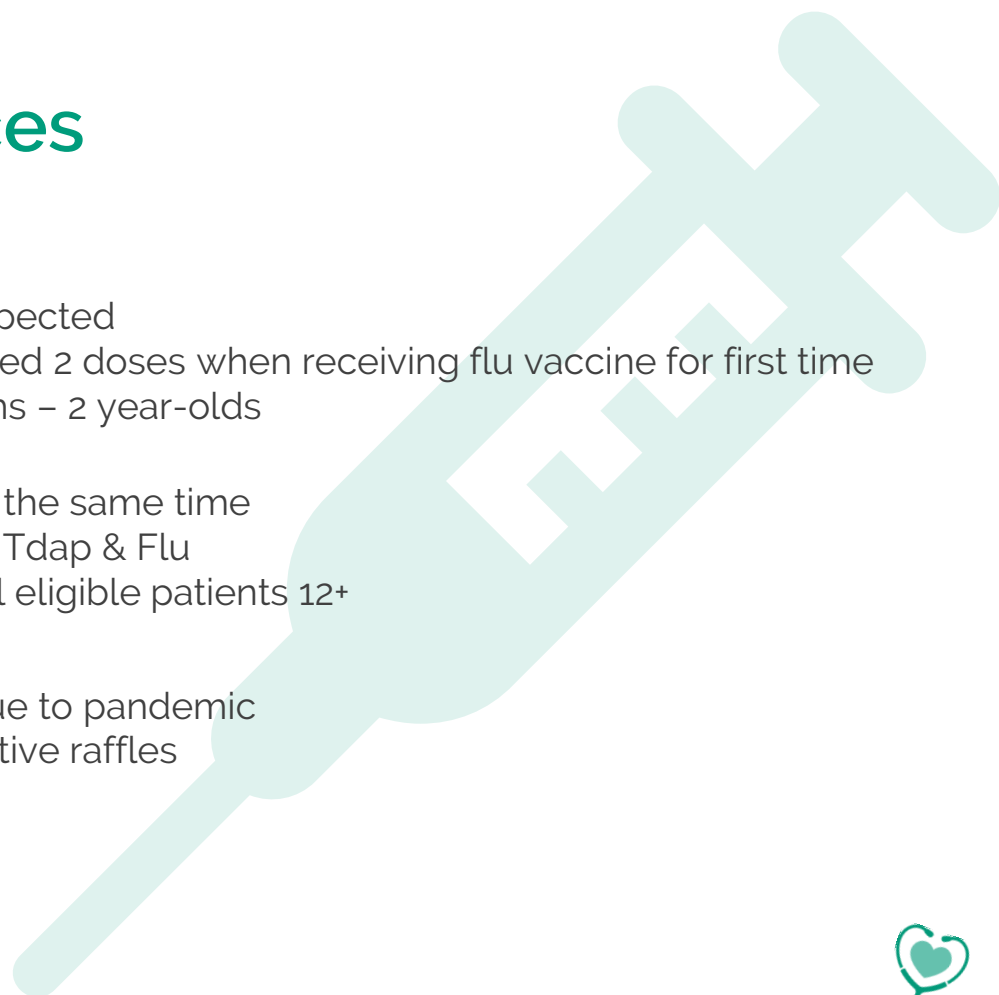
- Regulatory vaccines can be given at the same time
  - Remember adults need Zoster, Tdap & Flu
- Make strong recommendations to all eligible patients 12+

## Vaccine reminders

- Large decrease in vaccine uptake due to pandemic
- Child and adolescent member incentive raffles

## RULE

**R**esist the urge to correct  
**U**nderstand their perspective  
**L**isten with empathy  
**E**mpower



# Key Points & Takeaways



- ★ Utilize the **CBI Incentive Summary** as a guide to measures
- ★ Access the Provider Portal to **keep track of quarterly performance**
- ★ **Schedule virtual CBI Forensics** to review your current trends and performance
- ★ View **Practice Transformation Academy Videos** via the Provider Webpage
- ★ Curious about **Practice Coaching**? Reach out to [pc@ccah-alliance.org](mailto:pc@ccah-alliance.org)!

# Questions?





# CBI Contact Information

## CBI Email

cbi@ccah-alliance.org

## Kristen Rohlf, MPH

Quality Improvement  
Program Advisor IV  
(831) 430 – 2573  
krohlf@ccah-alliance.org

## Kim Arellano, MPH

Quality Improvement  
Program Advisor II  
(209) 381 – 5383  
kcarmona@ccah-alliance.org

## Sara Forbes, MS

Quality Improvement  
Program Advisor III  
(209) 381 – 5389  
sforbes@ccah-alliance.org

## Annecy Majoros, BA

Quality Improvement  
Program Advisor II  
(831) 430 – 5940  
amajoros@ccah-alliance.org



## Provider Relations Representative

800-700-3874 ext. 5504

